FIRST IMPLEMENTATION OF BLUE AT DURHAM UNIVERSITY

JULIE MULVEY AND DR MALCOLM MURRAY

LEARNING TECHNOLOGIES TEAM



Centre for Academic Development

WHO WE ARE

Julie Mulvey - Learning Technologist
 Worked with online Evaluations since 2005 at Durham University
 Certified Blue Administrator 2017

Dr Malcolm Murray – eLearning Manager

Developed a bespoke Evaluation system as a Blackboard Building Block which was successfully used from 2004 until 2011

Developed a bespoke system for handling Blue Data in 2018 called QuBE (Question Bank Engine)

AGENDA

- Our initial Pilot
- Work with Blue Professional Support Services
- Gathering data needed for the evaluations
- Preparing the data for Blue and the DIG (Data Integrity Gateway) [Malcolm Murray]
- Launch of Evaluations
- Increasing Return Rates
- Things to think about next time

A YEAR LONG PILOT

- Durham Business School (high profile)
- Two phases
 - End of Michaelmas 60 Postgraduate evaluations
 - End of Epiphany 100 Undergraduate evaluations
- Success factors staff and students found it easy, reports delivered quickly
- Issues low return rates down to timing of evaluations
- Business School fed back to Executive to support business case to buy Blue

MEQ TASK & FINISH GROUP

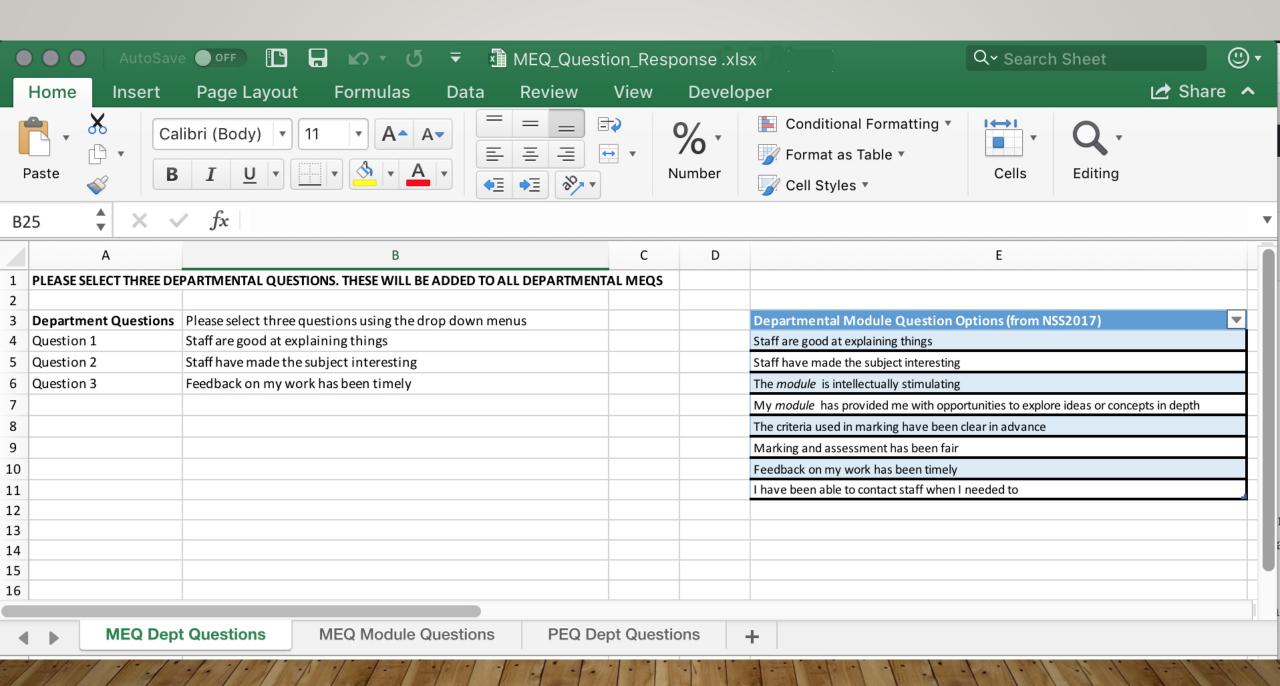
- This group was set up to look at Evaluations across the whole institution and it ran alongside the Business School pilot
- It was agreed at the end that Blue would provide Durham with what it needed.
- A centralized method of delivering consistent evaluations using a mixture of core institutional questions, core department questions, module specific questions
- To reduce the number of questions students would be asked
- To reduce the administrative overhead and streamline processes such as automatically producing reports designed and aimed and different stakeholders

WORKING WITH PROFESSIONAL SUPPORT SERVICES

- As part of the contract we purchased Professional Support Services to help support and deliver our first large scale implementation.
- This has been invaluable and our Support Person has been with us every step of the way helping us make decisions by providing context when we needed to think about things
- Kept us on target and helped us adapt to changing Institutional throughout the period.
- Listened and reacted when we asked a whole raft of questions
- We worked together towards delivering evaluations to all Undergraduate for Easter
 2018 and produced key reports

GATHERING DATA

- The Evaluation process is 'owned' by our Academic Support Office
- They produced a template spreadsheet and sent it to each department with a listing of their modules
- They were asked to choose three core Department questions from a suggested list of 8
 (all NSS questions)
- They were also asked to provide three individual Module questions per module



Home	Insert P	Page Layout	Formulas	Data	Review	View			
E3	* × ~	$f_{\!x}$ Module Le	eaders						
4		A			В			С	D
1 PLEASE IN	CLUDE UP TO THRE	E OPTIONAL QUES	TIONS FOR ANY SPE	CIFIC MODU	LE(S), AS NECES	SARY (these are not	required)		
2									
3 Module C	ode & Title (With L	ink to Faculty Har	idbook)	Question 1			Question	2	Question 3
LAW105	1 - Tort Law			Tutorials/sen	ninars furthere	d my understanding	Tutorials	provided opportunities for participatior	Good quality handouts
LAW106	1 - Eu Constitution	al Law		Tutorials/sen	ninars furthere	d my understanding	Tutorials	provided opportunities for participation	Good quality handouts
LAW107	1 - Contract Law		,	Tutorials/sen	ninars furthere	d my understanding	Tutorials	provided opportunities for participation	Good quality handouts
/ LAW108	1 - The Individual a	nd The State		Tutorials/sen	ninars furthere	d my understanding	Tutorials	provided opportunities for participation	Good quality handouts
LAW109	1 - Uk Constitution	al Law		Tutorials/sen	ninars furthere	d my understanding	Tutorials	provided opportunities for participation	Good quality handouts
9 <u>LAW112</u>	1 - Introduction to	English Law and L	egal Method	Tutorials/sen	ninars furthere	d my understanding	Tutorials	provided opportunities for participation	Good quality handouts
.0 <u>LAW201</u>	1 - Land Law			Tutorials/sen	ninars furthere	d my understanding	Tutorials	provided opportunities for participation	Good quality handouts
1 <u>LAW202</u>	1 - Advanced Issues	in Public Law		Tutorials/sen	ninars furthere	d my understanding	Tutorials	provided opportunities for participation	Good quality handouts
.2 LAW205	1 - Media Law			Tutorials/sen	ninars furthere	d my understanding	Tutorials	provided opportunities for participation	Good quality handouts
.3 <u>LAW208</u>	1 - Contemporary Is	ssues in The Law o	f The European Inte	Tutorials/sen	ninars furthere	d my understanding	Tutorials	provided opportunities for participation	Good quality handouts
4 LAW211	1 - Employment Lav	w	-	Tutorials/sen	ninars furthere	d my understanding	Tutorials	provided opportunities for participation	Good quality handouts

DATA ENGAGEMENT

- 23 out of 25 Departments engaged and provided questions
- This was time consuming
- One department did their own thing and ran the surveys as they always did
- Another department declined to engage because they did not have their questions approved by committee
- We collected all the data and then we were asked to include a Staff Rating question ...

STAFF RATING QUESTION

- We had to then go back and ask departments if they wanted to use this question
- 50/50 split over yes and no
- We do not keep a database of who teaches what, or who the module leader is, so this
 put our project plan back
- It meant moving our survey launch from three weeks before the end of our Epiphany term to the two week window at the beginning of our Easter term just before exams
- This gave us time to go back to the spreadsheet and add more fields one for module leader user ids and one for staff rating user ids

CROSS LISTED MODULES

- Some departments wanted to join modules together
- Many modules less than 5 students
- The University had decided not to run any reports where there were less than 5 responses
- We had to go back to our spreadsheet and create a Cross Listed ID and Cross Listed Name and add the data to each row for each module
- This caused issues with a spreadsheet report
- We had to produce separate reports for Cross listed ones because we had to combined different question sets

SPREADSHEETS, SPREADSHEETS

- Am now going to hand over to Malcolm who will give a demonstration of the tool that he developed in order to feed the data into the Data Integrity gateway (DIG) and thus into Blue.
- The tool called QuBE (Question Bank Engine) combined all the spreadsheet data together to produce various spreadsheets for Blue and also created the question bank that was used in our implementation



Please select a tool:

A Organisational Hierarchy

- **⊕** Access Roles
- **?** Question Pool
- **☑** Deployments

- Durham University Question Bank Engine Version 1.10.12 Developed by Dr Malcolm Murray
- © Currently showing Module Evaluation data for Undergraduates drawn from the Production database

AOrganisational Hierarchy Undergraduate Module Evaluations

The hierarchy is used to help generate the question mapping document. Separate hierarchies are created for Modules and Programmes

🗴 Export Data to Excel				Coough	
Туре	\$	Name	♦ Node Id	Search: (
01 PRIMARY	命	Durham University	UNIV		Ø Edit 品 Add a child 圓 Delete
02 FACULTY	盒	Faculty of Arts and Humanities	F_AH	UNIV	Ø Edit Add a child
03 DEPT	<u> </u>	Combined Honours in Arts	COMA	F_AH	Ø Edit 品 Add a child 圓 Delete
03 DEPT	□	Department of Classics and Ancient History	CLAS	F_AH	Ø Edit Add a child
03 DEPT		Department of English Studies	ENGL	F_AH	Ø Edit Add a child
03 DEPT	<u> </u>	Department of History	HIST	F_AH	Ø Edit Add a child ⑥ Delete ☐ Delete

Access Roles Undergraduate Module Evaluations

The Access Roles are used to define which reports a user can see.

It is strongly suggested that you use generic names (e.g. 'Department-Wide') rather than roles for each job title where the access is essentially the same.

+ Add a new Role	Export Roles to Excel		
Role Id	Name	Description	
DEPT_WIDE	Department-wide	Access to all standard reports within a Department (but not the Diversity reports)	
DIVERSITY_Q	Diversity question	Grants access to the special reports showing data relating to the special diversity question	Ø Edit ∭ Delete
FAC_WIDE	Faculty-wide	Access to all standard reports within a Faculty (but not the Diversity reports)	
UNIV_WIDE	University-wide	Access to all the reports (including the Diversity question)	
Search by Role Id	Search by Name		

Durham University Question Bank Engine - Version 1.10.12 - Developed by Dr Malcolm Murray

representation of the production data for Undergraduates drawn from the Production database

? Question Pool Undergraduate Module Evaluations

This page lists all the possible questions that can be allocated via the Question Mapping process (including those selected at the Department level). These are used to help generate the question mapping document.

							Search:	
Question	Responses	Scores 🔷	Answer Required	\$ Scope	•	Area	\$ Туре	\$ Block Title
I have received helpful comments on my work	Definitely Agree Mostly Agree Neither Agree nor Disagree Mostly Disagree Definitely Disagree	5 4 3 2 1	No	盒 Required		MEQs	Likert/Yes No	
Looking back on the module, are there any negative aspects you would like to highlight?			No	≘ Required		MEQs	Free Text	
Looking back on the module, are there any positive aspects you would like to highlight?			No	 Required		MEQs	Free Text	
Overall I am satisfied with the quality of this module	Definitely Agree Mostly Agree Neither Agree nor Disagree Mostly Disagree Definitely Disagree	5 4 3 2 1	No	 Required		MEQs	Likert/Yes No	
The module has challenged me to achieve my best work	Definitely Agree Mostly Agree Neither Agree nor Disagree Mostly Disagree Definitely Disagree	5 4 3 2 1	No	盆 Required		MEQs	Likert/Yes No	



Deployments Undergraduate Module Evaluations

A deployment links questions with objects in the hierarchy and is used to generate the mapping objects required to deploy an evaluation using Blue. Each deployment is made up of one or more template blocks. A template is made up of either required or selectable questions.

Use the Template Manager to configure the template, add questions and preview the deployment.

Use the Node Manager to decide which Departments and Modules to target and set up Special Access Roles for key staff in the Department, Faculty and wider University.

Once a deployment has both template blocks and nodes, *Import* and *Export* buttons are shown to the right of each entry.

These allow you to import a Department's question choices from the ASO Excel spreadsheet and generate the final question mapping document to import into Blue.

Name	Start Date	End Date	Template Manager	Node Manager	
2017-18 Module Evaluation	23-Apr-2018	06-May-2018	్డి 4 Blocks	品 1041 Nodes	 Ø Edit ☐ Copy ☑ Import Dept Choices 丞 Create Export Files ☑ Manage DIG Admins ⑪ Delete
Search by Name	Search by Start	Search by End	Search by No of Blocks	Search by No of Nodes	

Durham University Question Bank Engine - Version 1.10.12 - Developed by Dr Malcolm Murray

[🕸] Currently showing Module Evaluation data for Undergraduates drawn from the Production database

Manage Template Blocks for 2017-18 Module Evaluation

This page shows the template blocks which make up this evaluation deployment. A deployment can contain up to **10** blocks and each block can contain up to **5** questions to display. Use the inline buttons to manage the pool questions linked to each block.

The No of Spaces field shows the number of question 'spaces' defined in the block. The related Questions Set shows the actual number of spaces that you have allocated questions to from the pool. These two numbers should match before the Evaluation is deployed! The final column Blue Placeholders indicates whether the questions have been allocated the unique Blue identifier needed before the mapping can be exported.

								Search:	
Order ^	Name 🔷	Instructions 🖣	Scope	No of Spaces 🖣	Questions Set 🖣	Blue Placeholders 🖣	Rating Question \Rightarrow	Diversity Question \Rightarrow	
1	Institution- wide opening questions	3 questions common to all evaluations in this deployment	≘ Required	3	3	3			
2	Department Questions	3 standard questions from a list. Common choices within a single department. Ends with the staff rating question.	≔ Selectable	3	3	3			Ø Edit③ Manage QuestionsⅢ Delete
3	Module- specific questions	Up to 3 module- specific questions	Module Block	3	n/a	3			
4	Institution- wide closing questions	2 reflective questions and the diversity question	盆 Required	2	2	2	✓	✓	

Hamage Nodes for 2017-18 Module Evaluation

Use this page to define the hierarchy nodes that will be used in this deployment.

Note that you can automatically create the Module nodes when you import the spreadsheet of staff responses (on the Deployments page), as long as the parent Department node already exists.

						Search:	
Tree Index ^	Туре	\$	Name	♦ Node Id	Parent	Staff Rating	\$
0	01 PRIMARY	分	Durham University	UNIV			Ø Edit 品Add a child 圖 Delete
1	02 FACULTY	盒	Faculty of Arts and Humanities	F_AH	UNIV		Ø Edit 品 Add a child ᆒ Delete
2	03 DEPT	II	Combined Honours in Arts	COMA	F_AH		Æ Edit Add a child Add a child Add a child Belear Delete
3	03 DEPT	III	Department of Classics and Ancient History	CLAS	F_AH		Æ Edit Add a child ACH Clear Delete
4	04 MODULE		Advanced Greek 2a	CLAS2171	CLAS		

Amodule Evaluation

Use this page to manage the staff who will be given some access to the DIG system for this deployment. You should set one administrator per Department.

				Search:
Faculty	Department	♦ Administrator(s) ♦ Fi	rst Name	\$
Faculty of Arts and Humanities	Department of Classics and Ancient History	≧ Edit 🛍 Delete		≙+ Add another Admin
Faculty of Arts and Humanities	Combined Honours in Arts			≙+ Add an Admin
Faculty of Arts and Humanities	Department of English Studies	≥ Edit 🛍 Delete		≙+ Add another Admin
Faculty of Arts and	Department of History	≧ Edit 🛍 Delete		≙+ Add another Admin
Humanities		≥ Edit 🛍 Delete		
Faculty of Arts and	School of Modern Languages an	d 🔑 Edit 🛍 Delete		≗+ Add another Admin
Humanities	Cultures	≥ Edit 🛍 Delete		
Faculty of Arts and	Department of Music	≧ Edit 🛍 Delete		≗+ Add another Admin
Humanities				
Faculty of Arts and	Department of Philosophy	≥ Edit 🛍 Delete		≗+ Add another Admin
Humanities		≥ Edit 🛍 Delete		

Set Special Access Roles for 2017-18 Module Evaluation

Use this page to assign individuals special access rights to particular parts of the hierarchy used in this deployment.

Export Map to Excel (incl. DIG Admins)

				Se	earch:	
Туре	A	Name	Node Id	Parent	Users	
01 PRIMARY	分	Durham University	UNIV		3	
02 FACULTY	盒	Faculty of Arts and Humanities	F_AH	UNIV		
02 FACULTY	盒	Faculty of Science	F_SC	UNIV		
02 FACULTY	盒	Faculty of Social Sciences and Health	F_SS	UNIV		
03 DEPT	<u> </u>	Combined Honours in Arts	COMA	F_AH		
03 DEPT	Ħ	Department of Classics and Ancient History	CLAS	F_AH	2	
03 DEPT	Ħ	Department of English Studies	ENGL	F_AH	3	
03 DEPT	₩	Department of History	HIST	F_AH	4	
03 DEPT	<u> </u>	Department of Music	MUSI	F_AH	2	
03 DEPT	<u> </u>	Department of Philosophy	PHIL	F_AH	6	
03 DEPT	<u>₩</u>	Department of Theology and Ministry	THMN	F_AH		
03 DEPT	<u> </u>	Department of Theology and Religion	THEO	F_AH	2	

Import Department Choices UG Module Evaluation 2018 Import Department Choices UG Module Evaluation 2018

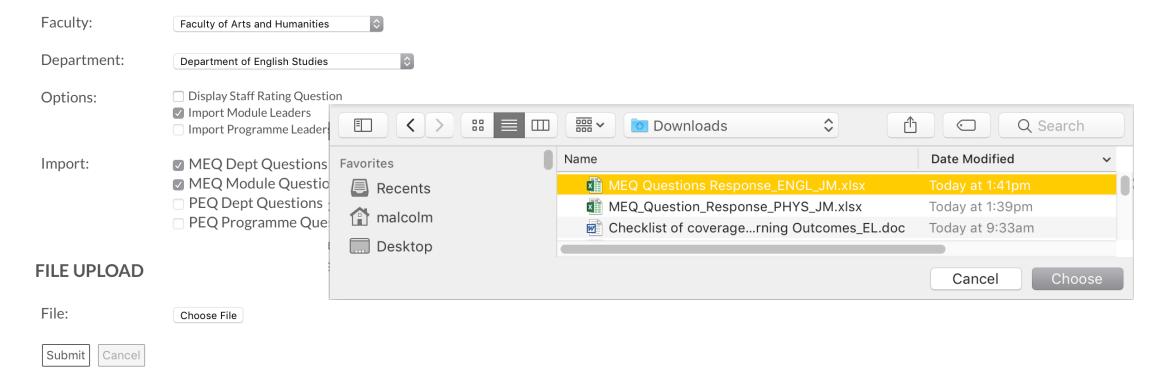
Use this page to import data about a Department's question choices using the Excel spreadsheet issued to them by the Academic Support Office. Note there must already be a Mapped Node for this Department - if not add one first using the *Node Manager* on the previous page.

Use this form to determine how the file should be processed.

To begin please select the Faculty and then the Department that this set of results should be mapped against:

The Enable Debugging

PROCESSING OPTIONS



✓ The uploaded file has been successfully processed:

The MEQ Dept Questions worksheet was parsed

- No 1 Department Selected question found: Staff are good at explaining things
- No 2 Department Selected question found: The module is intellectually stimulating
- No 3 Department Selected question found: My module has provided me with opportunities to explore ideas or concepts in depth
- 3 were added/updated

The MEQ Module Questions worksheet was parsed

- 40 module codes were found
- 0 were new entries and so were added to the Hierarchy
- No module by module custom questions were found
- 'Display Staff Rating Question' was set to NO so no Teachers (to rate) were imported
- 45 of the 45 Module Leader(s) found were added



Deployments Undergraduate Module Evaluations

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Use the *Template Manager* to configure the template, add questions and preview the deployment.

Use the *Node Manager* to decide which Departments and Modules to target and set up Special Access Roles for key staff in the Department, Faculty and wider University.

Once a deployment has both template blocks and nodes, *Import* and *Export* buttons are shown to the right of each entry.

These allow you to import a Department's question choices from the ASO Excel spreadsheet and generate the final question mapping document to import into Blue.



Name Start Date End Date Template Manager Node Manager

Preview for 2017-18 Module Evaluation

CLAS2171 | Advanced Greek 2a | Module Evaluation | Target Group: Undergraduates | Period: 23-Apr-2018 to 06-May-2018

This page displays the questions which make up this evaluation deployment.

It has been generated using a bespoke Question Management tool. The final survey will be generated and distributed to students using the eXplorance Blue evaluation system and so the styling and colours may change from those displayed here.

1. *	The module was well-organised and ran smoothly
[INSTITUTION-WIDE]	 Definitely Agree Mostly Agree Neither Agree nor Disagree Mostly Disagree Definitely Disagree
2.*	The module has challenged me to achieve my best work
[INSTITUTION-WIDE]	Definitely AgreeMostly AgreeNeither Agree nor Disagree

Preview for 2017-18 Module Evaluation

CLAS2171

| Advanced Greek 2a | Module Evaluation | Target Group: Undergraduates | Period: 23-Apr-2018 to 06-May-2018

This page displays the questions which make up this evaluation deployment.

It has been generated using a bespoke Question Management tool. The final survey will be generated and distributed to students using the eXplorance Blue evaluation system and so the styling and colours may change from those displayed here.

Data Supplied by the Department Questions Common Across the Department 1. Staff are good at explaining things 2. The module is intellectually stimulating 3. Feedback on my work has been timely Questions specific to this Module 1. Overall, I am satisfied with the class size for this module 2. I know where to find information and resources to help me improve my language skills Show Staff Rating Question = false

1.* The module was well-organised and ran smoothly

[INSTITUTION-WIDE]

Module Leaders:

Definitely Agree

Mostly Agree

Neither Agree nor Disagree

Create Export Files for the 2017-18 Module Evaluation

Run Pre-Export Checks **™** Import Students

Use this page to generate the feed files required to deploy an evaluation to eXplorance Blue.

This may require importing some data from duo. After importing the data you should run the Pre-Export checks before generating any feed files. The files will be generated as Excel Worksheets (in .xlsx format).

DIG

&+ List of DIG Admins

串 Course:DIG Admin Mapping

Questions

串 Question Mapping Document

Courses

Students

암 List of Students

串 Course:Students Mapping

Teachers

List of Teachers (to be rated)

串 Course:Teachers Mapping

Module Leaders

☐ List of Leaders

串 Course:Leaders Mapping

Combined Feeds

国 All Staff

 Example 2
 Course: Person Mapping defining which staff should see entries on the Teaching Staff module on the MEQ tab on duo (where each Evaluation is listed only once)

Pre-Export Checks

Courses

PASSED 1,009 courses found

Now checking the students allocated to each course to be evaluated:

Faculty of Arts and Humanities

Combined Honours in Arts

No Evaluations set

Department of Classics and Ancient History

CLAS2171 Advanced Greek 2a 11

CLAS2181 Advanced Greek 2b 6

CLAS3421 Advanced Greek 3a 10

CLAS3411 Advanced Greek 3b 7

CLAS2191 Advanced Latin 2a 34

CLAS2121 Advanced Latin 2b 14

CLAS2851 Advanced Latin 2c 19

CLAS3401 Advanced Latin 3a 4

CLAS3741 Advanced Latin 3c 2

CLAS2761 Ancient Political Thought and Action 49

CLAS1072 Beginners' Greek 1 31

CLAS2062 Beginners' Greek 2 8

CLAS1062 Beginners' Latin 1 27

CLAS2032 Beginners' Latin 2 5

CLAS2801 Classical Theories of Soul 18

SGIA3291 Theories of Liberty 41

SGIA1091 Theory and History in International Relations 179

PASSED All courses have at least one student assigned to evaluate them

Staff Checks

PASSED 8,837 sets of staff details have been uploaded into the QuBE

Now checking that this list contains details of individuals with defined roles in these evaluations:

Leader Mapping

PASSED Details of all required staff were found in the database.

Teacher Mapping

PASSED Details of all required staff were found in the database.

Student Checks

PASSED 14,663 sets of student details have been uploaded into the QuBE

Now looking for data mapping these students onto the courses used in these evaluations:

PASSED 96,602 sets of raw Student: Course mappings have been uploaded into the QuBE

PASSED 63,072 sets of processed Student:Course mappings were found (previously processed)

Now checking that this list contains details of the students enrolled on the courses used in these evaluations:

Student Mapping

PASSED Details of all required students were found in the database.

© Success - all checks passed

The export files can be safely created

Create Export Files for the 2017-18 Module Evaluation

Run Pre-Export Checks **™** Import Students

Use this page to generate the feed files required to deploy an evaluation to eXplorance Blue.

This may require importing some data from duo. After importing the data you should run the Pre-Export checks before generating any feed files. The files will be generated as Excel Worksheets (in .xlsx format).

DIG

&+ List of DIG Admins

串 Course:DIG Admin Mapping

Questions

串 Question Mapping Document

Courses

Students

암 List of Students

串 Course:Students Mapping

Teachers

List of Teachers (to be rated)

串 Course:Teachers Mapping

Module Leaders

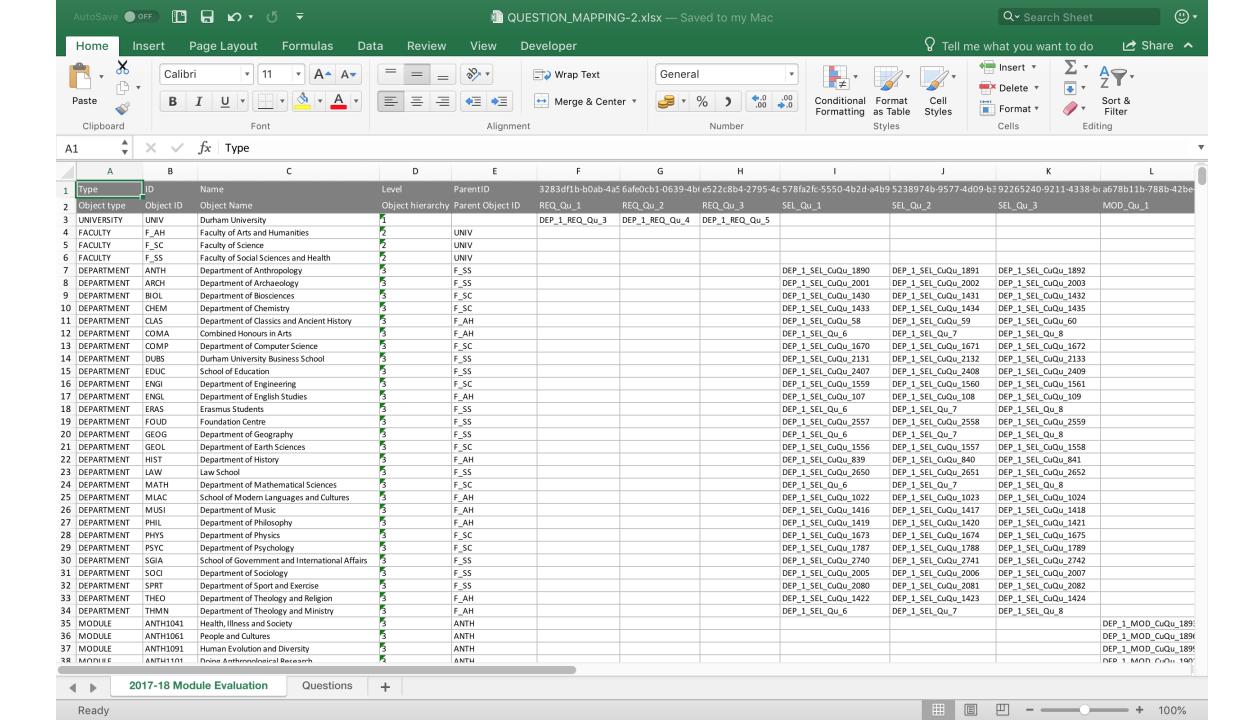
☐ List of Leaders

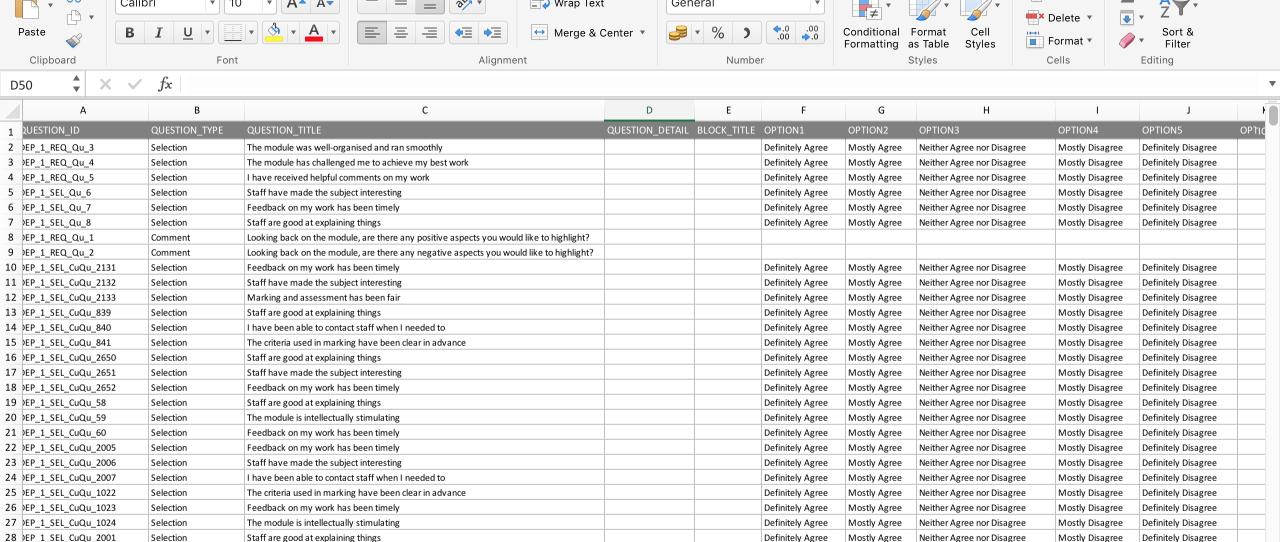
串 Course:Leaders Mapping

Combined Feeds

国 All Staff

 Example 2
 Course: Person Mapping defining which staff should see entries on the Teaching Staff module on the MEQ tab on duo (where each Evaluation is listed only once)





Definitely Agree

Definitely Agree

Definitely Agree

Definitely Agree

Definitely Agree

Definitely Agree

Definitely Agree

Mostly Agree

2017-18 Module Evaluation

Selection

Selection

Selection

Selection

Selection

Selection

Selection

Questions

- 0 1

The module is intellectually stimulating

Marking and assessment has been fair

Marking and assessment has been fair

The module is intellectually stimulating

Staff have made the subject interesting

The criteria used in marking have been clear in advance

Staff are good at explaining things



Neither Agree nor Disagree









Mostly Disagree

Definitely Disagree

Definitely Disagree

Definitely Disagree

Definitely Disagree

Definitely Disagree

Definitely Disagree

Definitely Disagree

4 •

29)EP_1 SEL_CuQu_2002

30)EP 1 SEL CuQu 2003

31)EP 1 SEL CuQu 1787

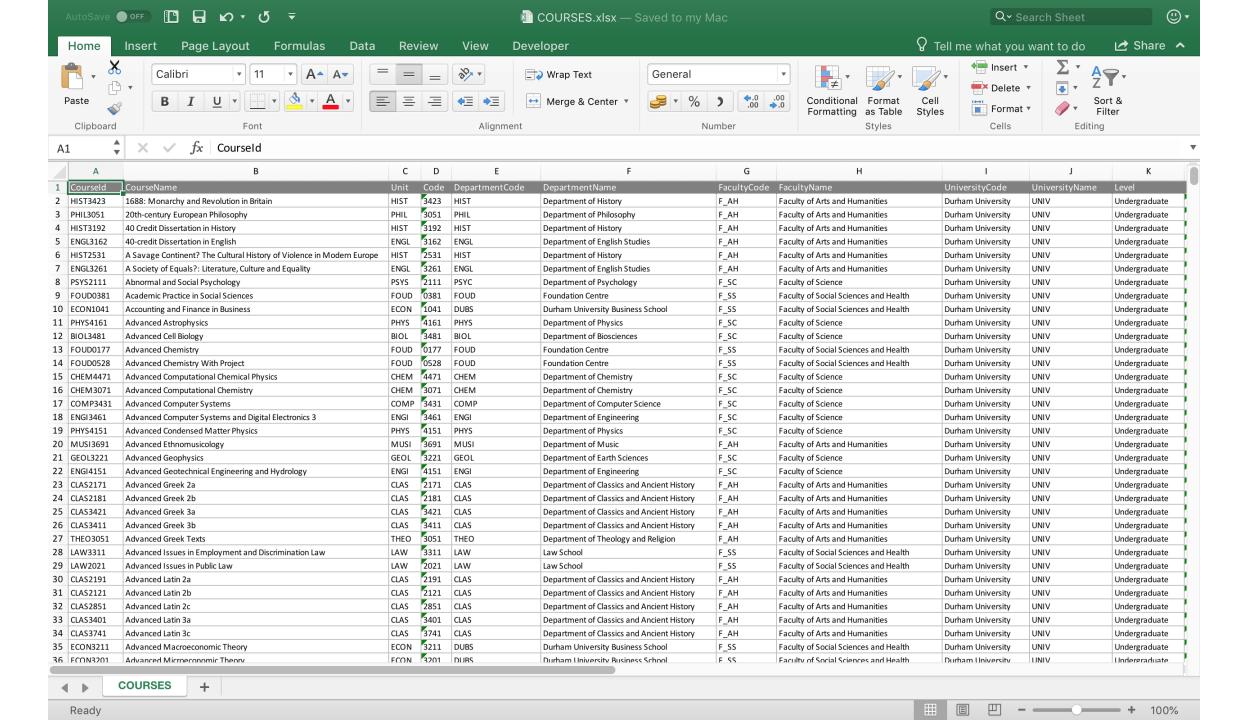
32)EP 1 SEL CuQu 1788

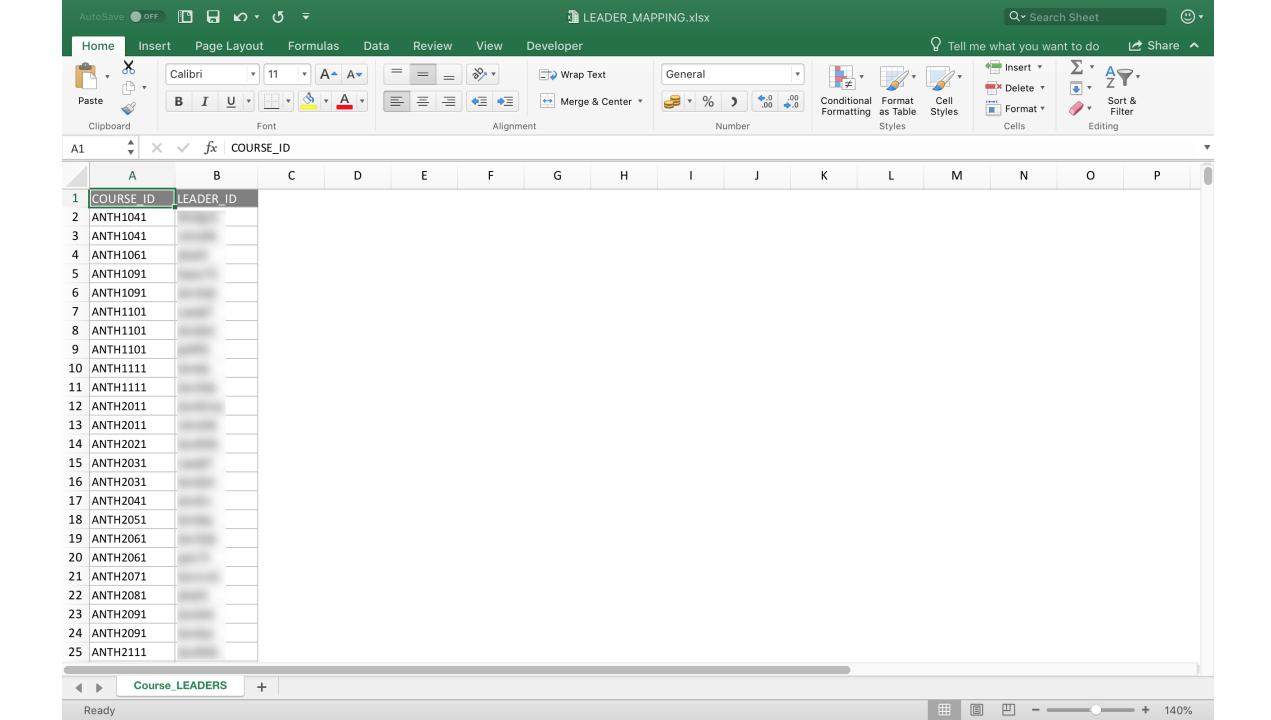
33)EP 1 SEL CuQu 1789

34)EP 1 SEL CuQu 2740

35)EP 1 SEL CuQu 2741

36 --- 4 --- --- ----





DATA INTEGRITY GATEWAY

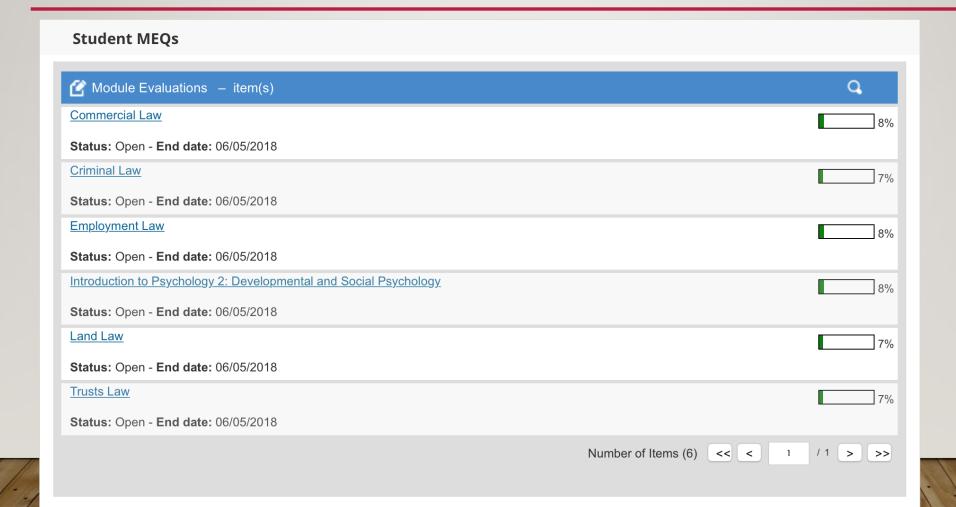
- Data was imported from our system into DIG
- This allowed designated Admins to approve data
- We needed them to check that all the modules due to be evaluated were listed
- We needed them to confirm who the Module Leader was (for reporting only)
- To check that all the teachers who were to be rated were included
- The check was carried out over a two week window and we asked for each department to confirm with us when they had finished the checking

Status	Group	Object ID	Name	Code	DepartmentName	FacultyName	Leve
Save	• 7 Lecturer • 0 Module Leader		Beauty & The Beast: Key Themes in The Artistic Culture of Europe	1011	School of Education	Faculty of Social Sciences and Health	Unde
●Valid							
Object ID							
EDUC1011							
Name							
Beauty & The Beast: K	ey Themes in The Artistic C	ulture of Euro	ре				
Code							
1011							
DepartmentName							
School of Education							
FacultyName							
Faculty of Social Scien	ces and Health						
Level_1							
Undergraduate							
Undergraduate							
Ondergraduate Contract							

OUR IMPLEMENTATION

- I,009 Evaluations
- 23 Departments/Schools
- Generated 1,806 questions from a question bank
- 8,837 staff roles fed into the system
- Sent to 14,663 Students
- 63,096 evaluations created
- 33,524 evaluation were completed (53%)
- All in a 2 week window

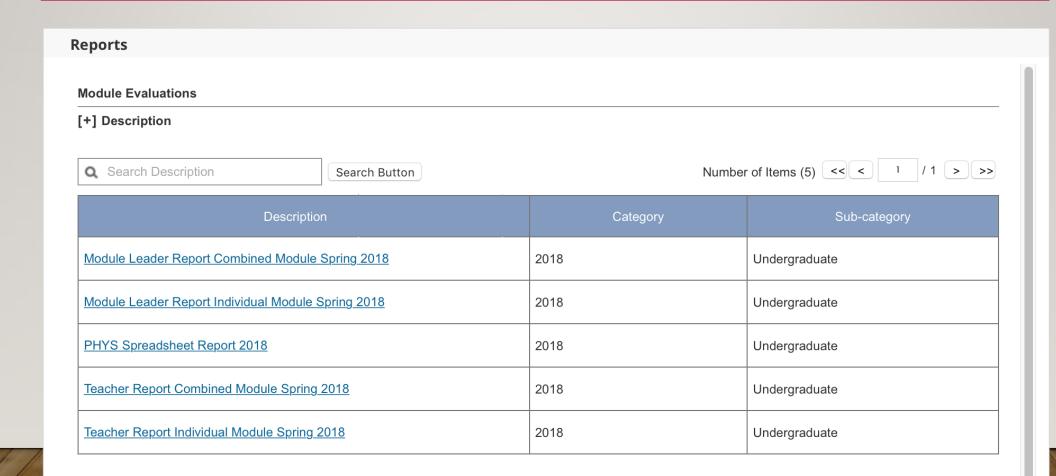
STUDENT VIEW



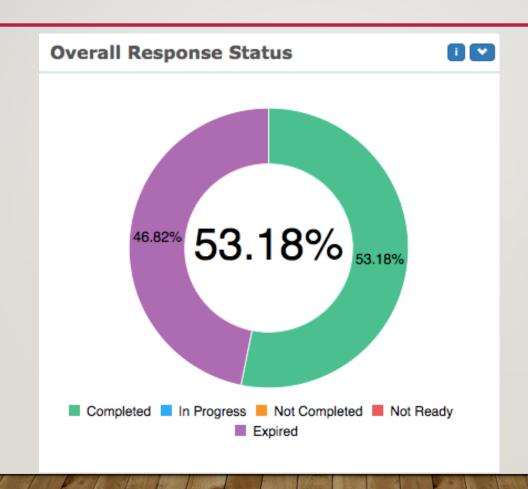
TEACHING STAFF VIEW



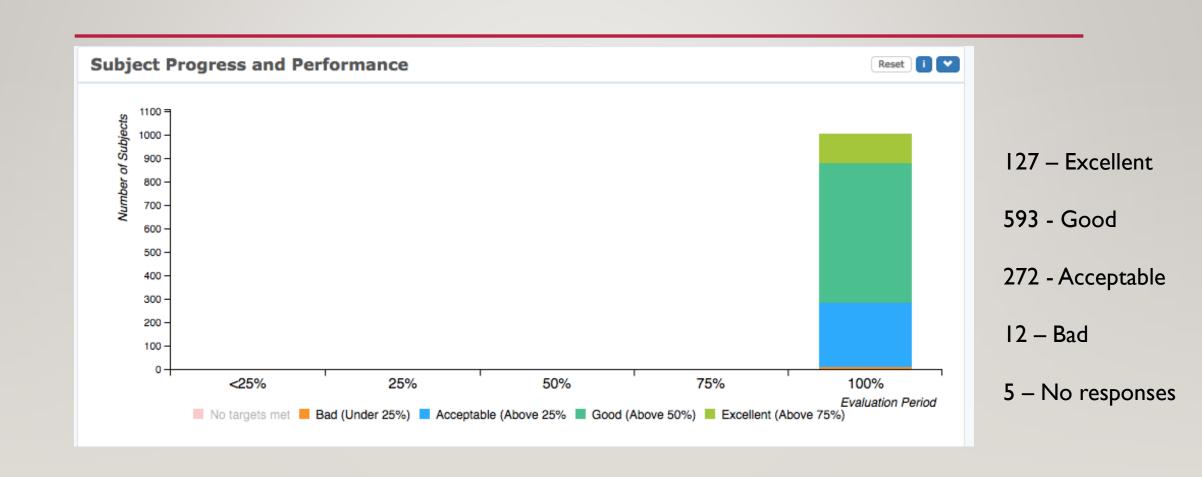
STAFF ACCESS TO REPORTS



RESPONSE RATES & PROGRESS



RESPONSE RATES & PROGRESS



PROGRESS REPORTS

We now have institutional statistics that we had never had before



Previous 1

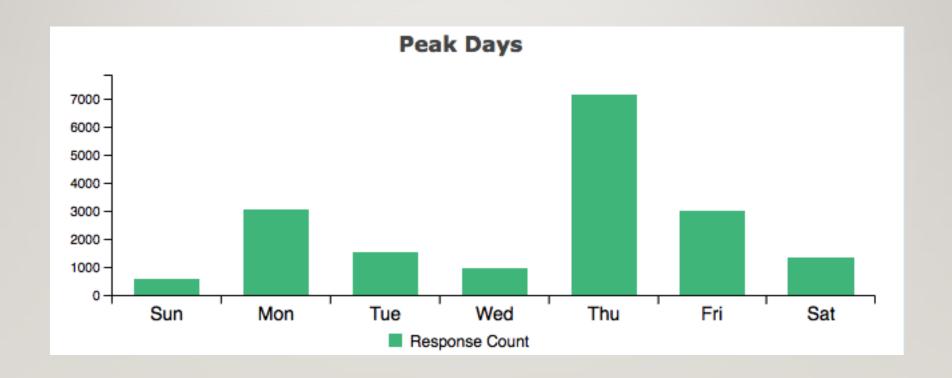
DepartmentName ↓↑	Completed 1	Invited 🏻 🕸	Response Rate
Department of Classics and Ancient History	1130	1629	69%
Department of Music	635	970	65%
Department of Earth Sciences	914	1439	64%
Department of History	1912	2972	64%
Department of Archaeology	729	1164	63%
Foundation Centre	367	608	60%
School of Modern Languages and Cultures	2951	4906	60%
Department of Computer Science	852	1471	58%
Department of English Studies	1774	3036	58%
Department of Philosophy	1138	1950	58%
Department of Psychology	1949	3438	57%

NOTIFYING STUDENTS

- We sent an initial email to notify students of the launch which included a link to the surveys
- Second reminder sent on the Thursday and the Monday
- A final reminder on the Thursday just before close at midnight on Sunday
- Students could always access their surveys from within Blackboard
- Staff were sent one initial email they could view the progress of return rates from a module that sits within our Blackboard. They also access reports from here as well

Last 24 Hours Last Week Last 2 Weeks Last Month Last 3 Months Last Year **Progression Details** Hours Number of Responses - 30000 - 25000 20000 600 - 15000 400 -- 10000 200 - 5000 ■ Response Count ■ Notifications

AN UNEXPECTED PEAK



WHAT CHANGED?

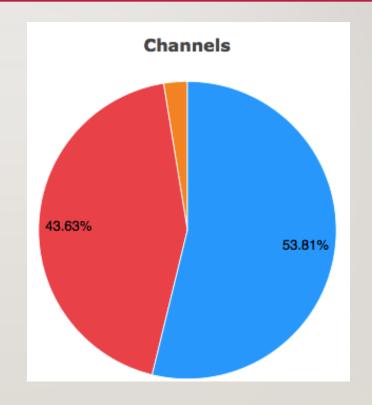
At 9 am on the first Thursday - we added a small module at the top of the front page of our Blackboard service

The MEQ process is currently live for **undergraduates**. Find out which modules you can evaluate via the MEQ tab.

22.0% of MEQs have been completed Figures last updated at 4:51 PM on the 27 April

WHAT WAS THE IMPACT

- A significant impact on the number of evaluations being completed via Blackboard (portal) than email as in previous days.
- This continued to play a part on subsequent days throughout the evaluation period.



43.63% Emails / 53.81% Portal

REPORTING

- We produced several different types of reports
- A Module Leader report (everything including all staff ratings)
- An Instructor report (all Likert scale questions, own rating, no free text)
- A Student report (all Likert scale questions, no ratings, no free text)
- Department Spreadsheet report with all means for Likert scale questions and staff ratings
- We are still working on aggregate reports

DEMOGRAPHIC DATA

- We wanted to use Blue to pull out analysis of student responses based on demographic data.
- For our first implementation this was not possible because of Governance restrictions on how the data is encrypted
- We have worked with Blue and steps are going to be in place to encrypt the whole database and to give different levels of access depending on the role in Blue so that Explorance staff do not have the ability to view the demographic data.
- We hope that this will be in place for the next Academic year

DISCRIMATION QUESTION

- We asked all students, if they wanted to, to state if in that module they had experienced any discrimination for whatever reason.
- This is a first time for us 325 responses
- Many were just allowing students to say they had a disability or difficulty but that it was being dealt with
- This data in the hands of the Academic Office to evaluate and decide whether to approach departments to see if any issues or trends can be addressed

AREAS FOR IMPROVEMENT

- Staff engagement was poor for various reasons a long strike period, a week of snow
- Auto updating module of overall return rate developed by eXplorance
- Wonder what a Progress Leader board would have on engagement on both staff and students?
- A rating matrix grid question for teachers/faculty

THANK YOU

- Our Blue support page can be found here:
- http://community.dur.ac.uk/lt.team/?portfolio=explorance-blue-course-evaluations

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