



## Getting Blue in Maroon and Gold: Perspectives from the New Business Owner of the Student Rating of Teaching Program

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**Description:** The University of Minnesota has a (mostly) centralized, standardized program for student ratings of teaching with tripartite governance including a policy owner (Vice Provost for Faculty and Academic Affairs), service owner (Office of Information Technology), and business owner (Office of Measurement Services). Our complex implementation of Blue includes integrated paper and online ratings. The newest member of this team (business owner) shares experiences in learning the current state, navigating the transition into business ownership, and working with key partners to craft a shared vision for future of student feedback. Prospective initiatives include content changes (items and reports), establishing norm groups, and improving online response rates toward a long-term goal of reducing paper administration.

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**Link:** [Click here to see the video](#)