

Going from a Does-it-all Legacy System to an Integrated Best-of-Breed solution with Blue

Rebekka Helga Aðalsteinsdóttir, Project Manager

London, 22/03/2019





REYKJAVIK UNIVERSITY

- Privately owned, not for profit
- Focus on technology, business, and law
- Second largest university in Iceland
- 3.500 registered students
- Seven departments
- 250 permanent faculty and staff
- One campus since 2010



The challenge

Legacy system

- MySchool since 2002
- Over 30 modules
 - Student Management
 - Learning Management
 - Curriculum Management
 - Scheduling
 - User Management
 - ...
 - Evaluations



Best of breed

- Fully integrated
- Modern
- Automated
- Intelligent
- Customizable
- *Will we end up with 30 systems?*



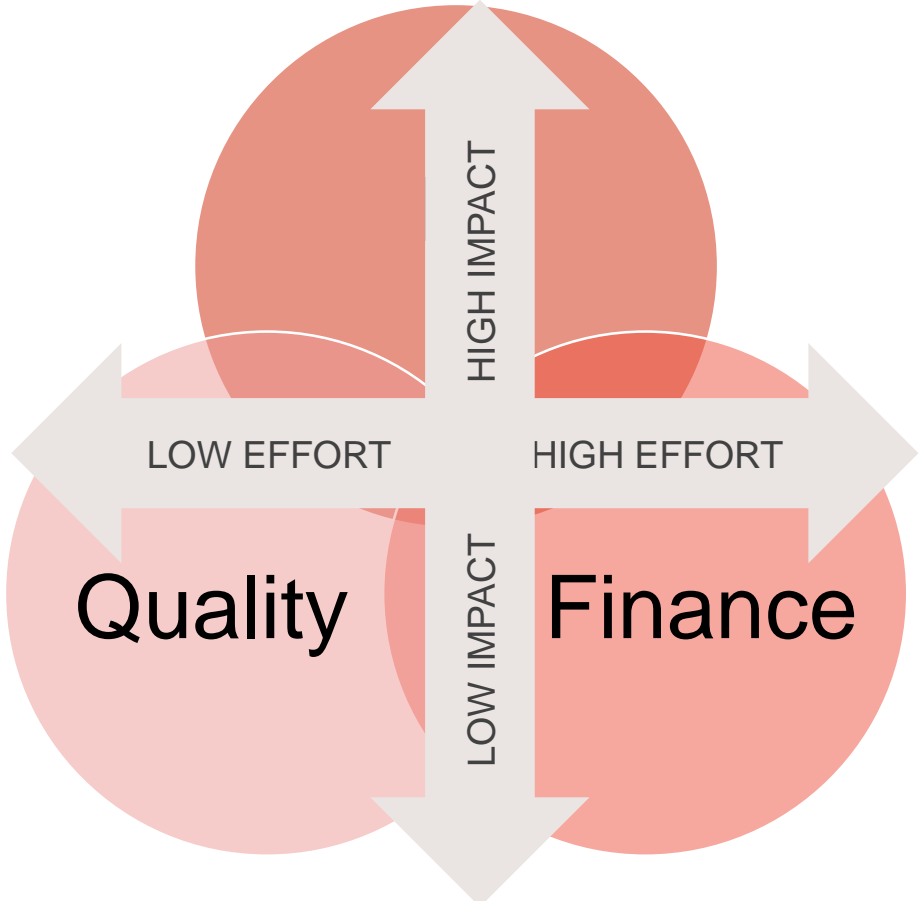


Where to begin?



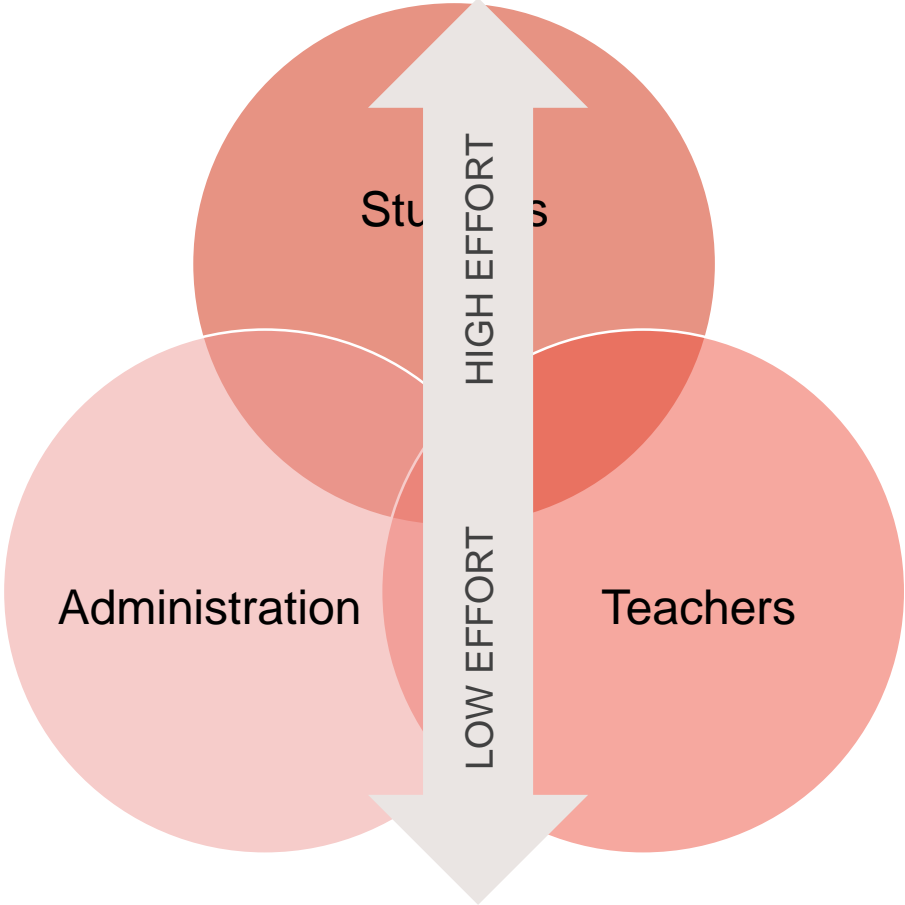


Where to begin?

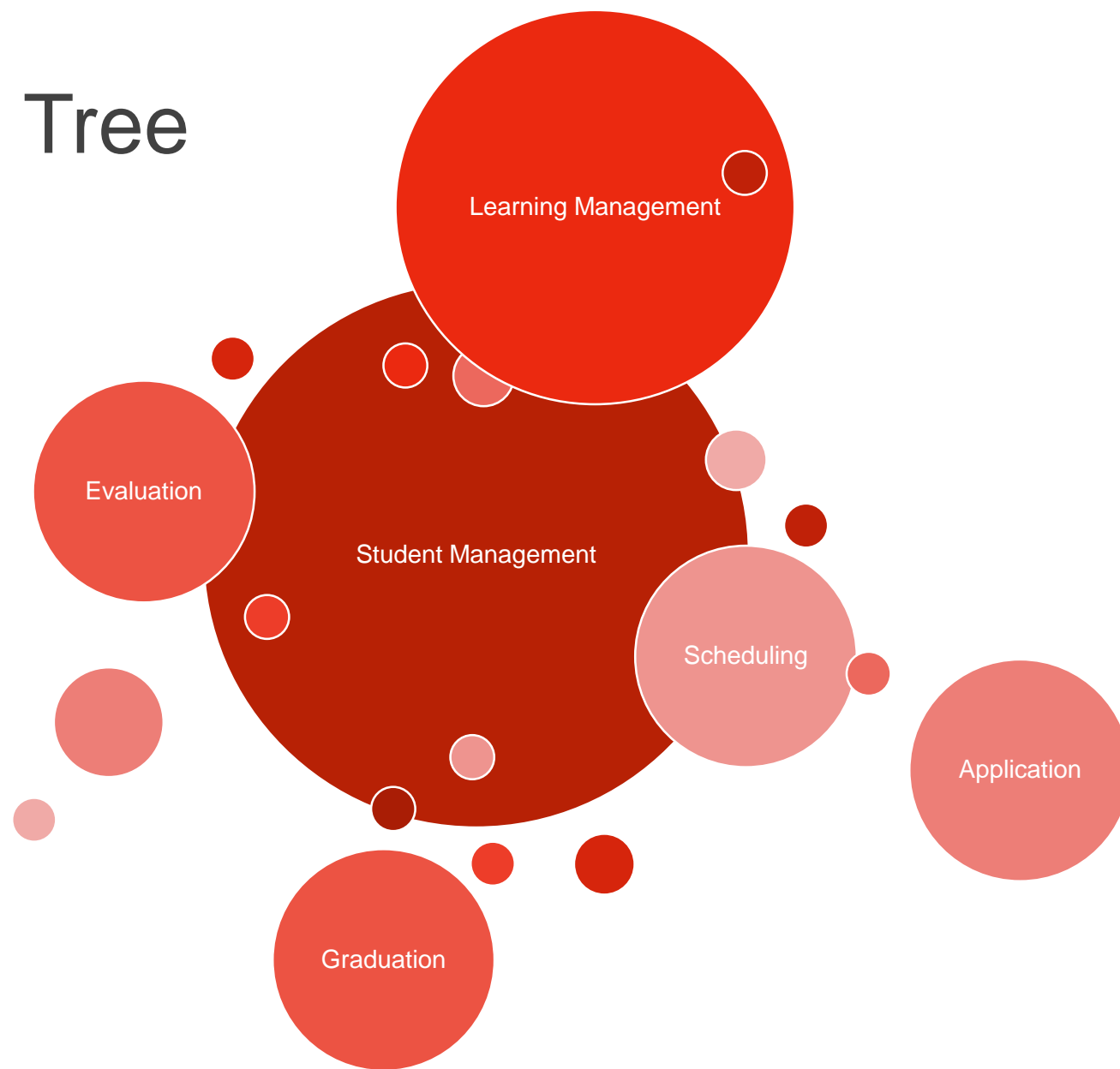




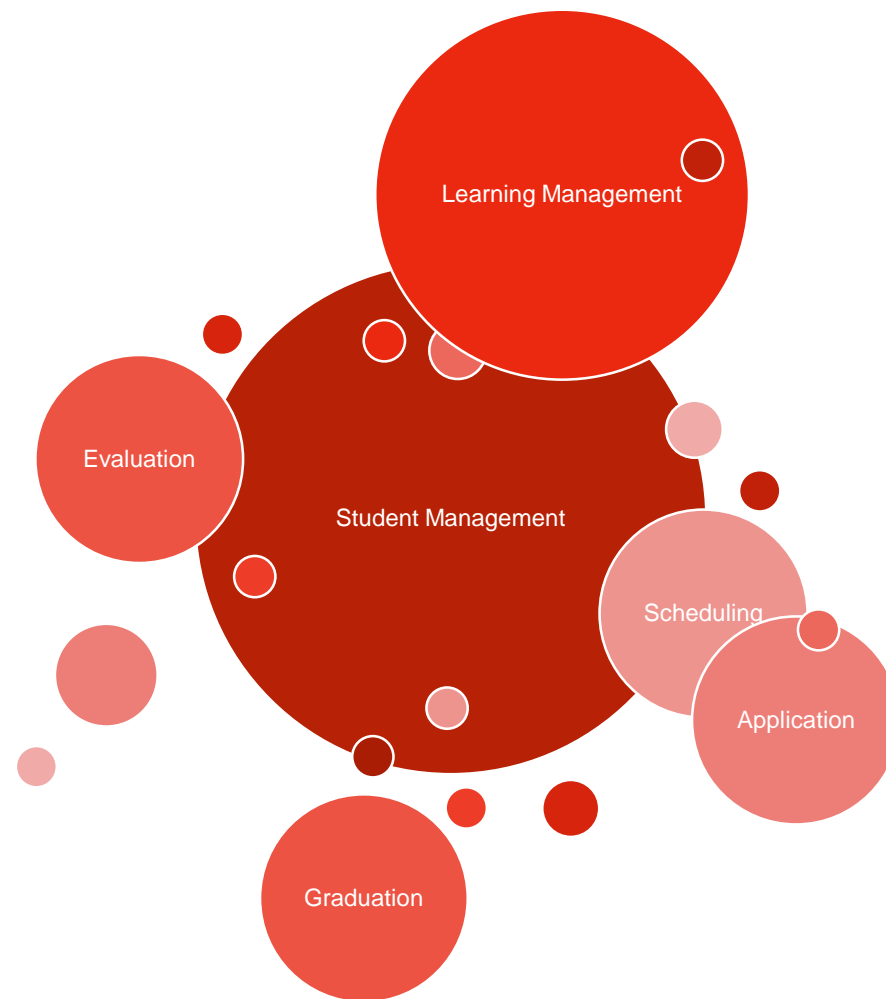
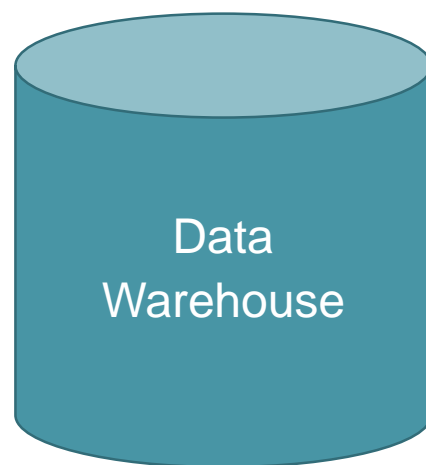
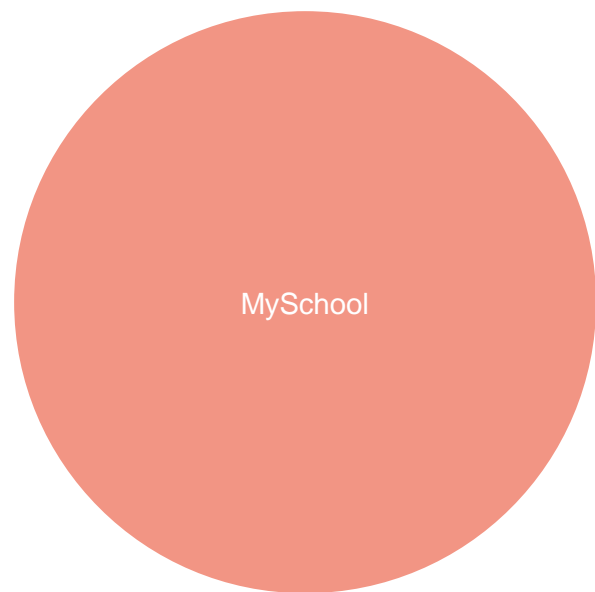
Where to begin?



Our Apple Tree



Getting from Then to Now





New system implementation process

- Gather the business case
- Evaluate the impact and effort for the project
 1. Analyze processes and needs
 2. Select the right solution
 3. Train, train and then train some more
 4. Communicate
 5. Support the go live

Dont change to much
- Improve and keep implementing

And then there was Blue

- Contract signed in November 2017
- Blue was up and running in January 2018
- Midterm evaluation went out February 15th
- Final evaluation live beginning of March
- Responce rate was 31% for the midterm evaluation



Lessons learned

- It was not an IT project
- People did not want status quo
- Should have had proper requirement gathering and planning
- People **were** affected
 - They wanted to see a change – a better solution





The future

- Improve the questionnaire to support better answers to the burning questions
- Allow for a more granular insights using personalization
- Drive up response rates with deep integration with Canvas
- Utilizing the data we have to support strategic decision making



ANY QUESTIONS?
... OR FEEDBACK?



rebekka@ru.is