# explorance.



### The Age of Continuous Connection

Nitin Sharma



#### Agenda

- Introduction
- Age of Continuous Connections
- Our Definition of "Social feedback"
- Bluepulse Demo





#### About Me

- Studied Computer Science/Software Development
- Operations Specialist at Apple
- Focused on creating a culture of Fearless Feedback
- Product Analyst at Explorance





#### Age of Continuous Connections

- Companies are building deeper ties by being able to communicate, engage and entertain in the moment
- Frequent, low friction, customized digital interactions





### The Future of Feedback





## Social Approach

- Mindful of survey fatigue
- Feels familiar
- One experience for all stakeholders
  - Institutional Services
  - Instructors
  - Students
  - Employees



• Bi-directional communication, when needed

bluepulse

#### How it works

## **Showtime!**