AUS | الجـامعة الأميـركيـة في الشــارقة
American University of Sharjah

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AUS Course Evaluation Journey from Manual to Full-Automation with Blue

Agenda

- About AUS

- Course Evaluation History

- AUS Course Evaluation Statistics

- Experience with Blue

- Surveys & Reports

- Future Plans

- Feature Request

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About AUS

American University of Sharjah is a not-for-profit, independent, coeducational institution of higher education formed on American models but thoroughly grounded in Arab culture. Located in University City, Sharjah, United Arab Emirates, AUS offers 27 undergraduate and 14 graduate degree programs to approximately 5,200 students from more than 90 nations. English is the language of instruction and the workplace.

There are four academic units in the university. The College of Arts and Sciences, College of Engineering, School of Business Administration and the College of Architecture, Art and Design.
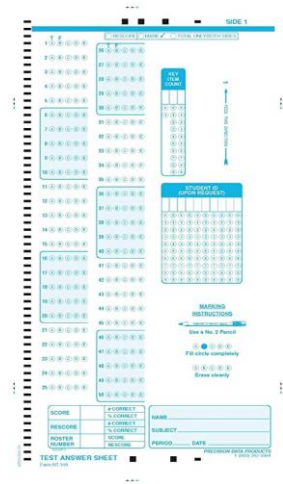
AUS is licensed and its programs are accredited by the Commission for Academic Accreditation of the Ministry of Education's Higher Education Affairs Division in the United Arab Emirates. AUS has been accredited in the United States of America by the Middle States Commission on Higher Education since June 2004.

AUS was recently named by Times Higher Education as hosting the most internationally diverse student body in the world, reflecting a dynamic and cosmopolitan metro area that includes abundant opportunities for travel, entertainment, cultural experiences and natural beauty.

Source: www.aus.edu

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Course Evaluation History

- Scantron 1997 – 2005

- Course Eval 2006 - 2016

- EXplorance Blue 2017

AUS Course Evaluation Statistics

- Course Evaluation Runs 3 times a year

- On average the Course Evaluation consist of

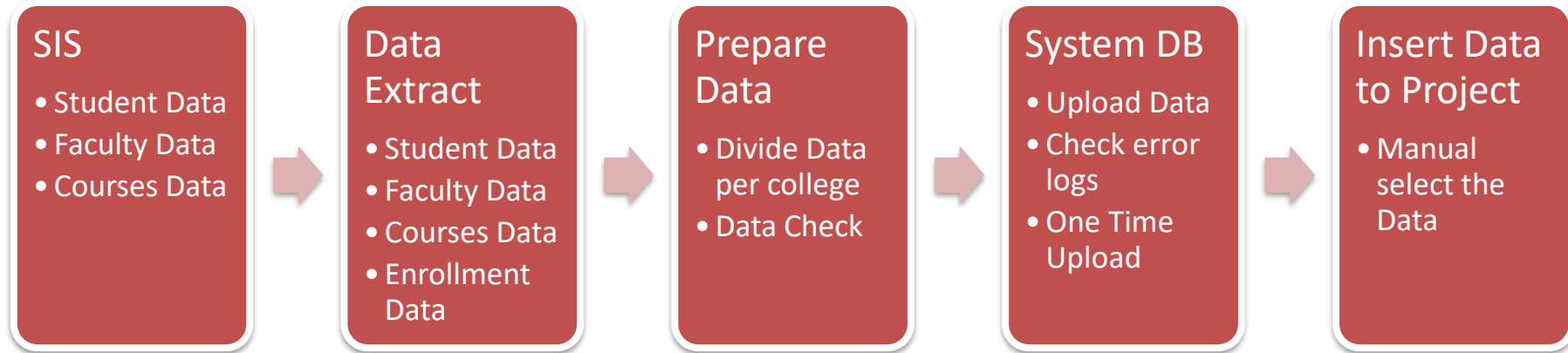| Average	Number of Students	Number of Faculty	Number of Courses	Number of Tasks
	5,314	429	1,274	27,324

- Our Course Evaluation consist of 9 surveys each semester

- Generates 2 types of Reports

- Response Rate 60% - 75%
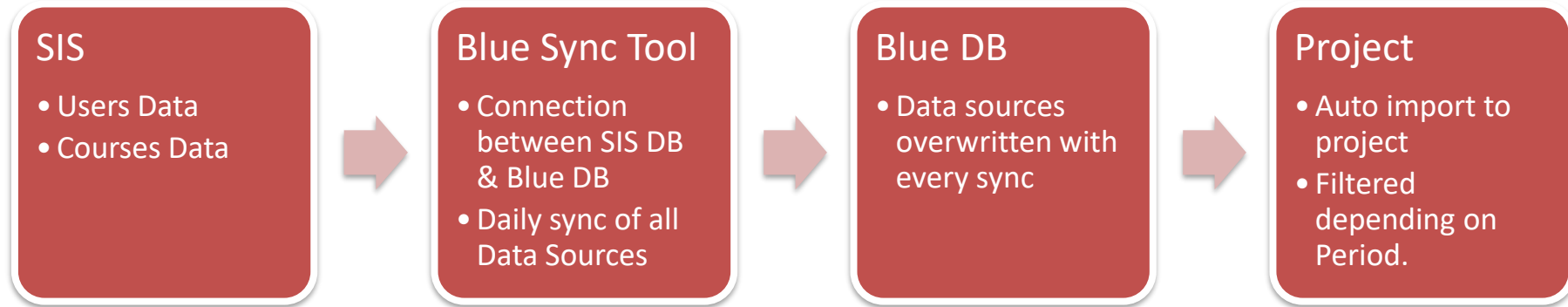
- Team of 3 members

Experience with Blue

- Ease of Use

- Automation

- More Control

- Flexibility and Customizability

- Integration with Blackboard

Experience – Data Import

SIS
- Student Data
- Faculty Data
- Courses Data

Data Extract
- Student Data
- Faculty Data
- Courses Data
- Enrollment Data

Prepare Data
- Divide Data per college
- Data Check

System DB
- Upload Data
- Check error logs
- One Time Upload

Insert Data to Project
- Manual select the Data

Experience – Data Import Automation

SIS
- Users Data
- Courses Data

Blue Sync Tool
- Connection between SIS DB & Blue DB
- Daily sync of all Data Sources

Blue DB
- Data sources overwritten with every sync

Project
- Auto import to project
- Filtered depending on Period.

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Experience with Blue

- Ease of Use

- Automation

- More Control

- Flexibility and Customizability

- Integration with Blackboard

Experience with Blue – Email Customization

Experience with Blue

- Ease of Use

- Automation

- More Control

- Flexibility and Customizability

- Integration with Blackboard

Experience with Blue – Blackboard Integration Survey & Reports

Course evaluation

Deadline for Submission 10/10/2019

Dear Waseem Abed,
Listed below are the evaluations that have been assigned to you.

Search Description | Search Button | [+] Filters

Number of Items (1)

↑ Description	End date	Status	Link	Alert
ACC-105-Course Evaluations Demo 20	2019-10-30	Completed	Start Evaluation	

Evaluation reports

Evaluation reports

[+] Description

Search Description | Search Button | [+] Filters

Number of Items (1)

↑ Description	End date	Link
rollover report Feedback	No end date	Reports

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Experience with Blue – Blackboard Integration SVM

Projects - Surveys

- Mainly Using Multiple Choice and Comments Questions

- Triggers are used to show questions depending on the Course

- Dashboard (Response Rate) access to course admins & Faculty

- Flexibility to manage tasks during the Evaluation Period

- Flexibility to manage subjects

Survey Question

Question List

Move to position [ ] Go

	Index	Title	Type	Edit	Preview
☐	1	ELP	Section Title	Edit	Preview
☐	2	Course Questions	Single Selection Table	Edit	Preview
☐	3	Please write below any comments on how the course should be improved	Comments	Edit	Preview
☐	4	Other comments	Comments	Edit	Preview
☐	5	Page Break	Section Title	Edit	Preview
☐	6	[C$FN] [C$LN]	Section Title	Edit	Preview
☐	7	Instructor Questions	Single Selection Table	Edit	Preview
☐	8	Please write helpful suggestions to your instructor to improve his/her teaching	Comments	Edit	Preview
☐	9	Page Break	Section Title	Edit	Preview
☐	10	ELPL	Section Title	Edit	Preview
☐	11	Course Questions	Single Selection Table	Edit	Preview
☐	12	Please write below any comments on how the course should be improved	Comments	Edit	Preview
☐	13	Other comments	Comments	Edit	Preview
☐	14	Page Break	Section Title	Edit	Preview
☐	15	[C$FN] [C$LN]	Section Title	Edit	Preview
☐	16	Instructor Questions	Single Selection Table	Edit	Preview
☐	17	Please write helpful suggestions to your instructor to improve his/her teaching	Comments	Edit	Preview
☐	18	Page Break	Section Title	Edit	Preview

Triggers

- Trigger for Each College Survey

- Tigger check Course Type (Lecture, Lab, Studio etc.)

- Trigger will show/hide questions

Triggers

○	Course.COLL_CODE Is AS
○	And
○	(
○	Course.SCHD_CODE Is Lecture
○	Or
○	Course.SCHD_CODE Is Studio/Lecture
○	Or
○	Course.SCHD_CODE Is Music Rehearsal
○	Or
○	Course.SCHD_CODE Is Theatre Rehearsal
○	Or
○	Course.SCHD_CODE Is Seminar
○	Or
○	Course.SCHD_CODE Is Project
○	Or
○	Course.SCHD_CODE Is Lecture/Lab
○	Or
○	Course.SCHD_CODE Is Lecture/Seminar
○	Or
○	Course.SCHD_CODE Is Private Instrctn/Studio
○	)

Question actions

Index	Question	Question Type	Is Visible		Is Mandatory	
			Default	Trigger Action	Default	Trigger Action
1	ELP	Section Title	No	○ Yes ○ No ◉ N/A	No	○ Yes ○ No ◉ N/A
2	Course Questions	Single Selection	No	◉ Yes ○ No ○ N/A	Yes	○ Yes ○ No ◉ N/A
3	Please write below any comments on how the course should be improved	Comments	No	◉ Yes ○ No ○ N/A	No	○ Yes ○ No ◉ N/A
4	Other comments	Comments	No	◉ Yes ○ No ○ N/A	No	○ Yes ○ No ◉ N/A
5	Page Break	Section Title	-	-	-	-
6	[C$FN] [C$LN]	Section Title	No	◉ Yes ○ No ○ N/A	No	○ Yes ○ No ◉ N/A
7	Instructor Questions	Single Selection	No	◉ Yes ○ No ○ N/A	Yes	○ Yes ○ No ◉ N/A
8	Please write helpful suggestions to your instructor to improve his/her teaching	Comments	No	◉ Yes ○ No ○ N/A	No	○ Yes ○ No ◉ N/A
9	Page Break	Section Title	-	-	-	-

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Reports

- Utilize Score, Spread Sheet and comment sections

- Report customizations

- Report distributions

- Dynamic Access for Course Supervisors

Reports – Dynamic Access

- AUS Hierarchy

- Access for Reports by Role
  - Provost Office
  - Dean
  - Associate Dean
  - Head of Department
  - Admin Assistant
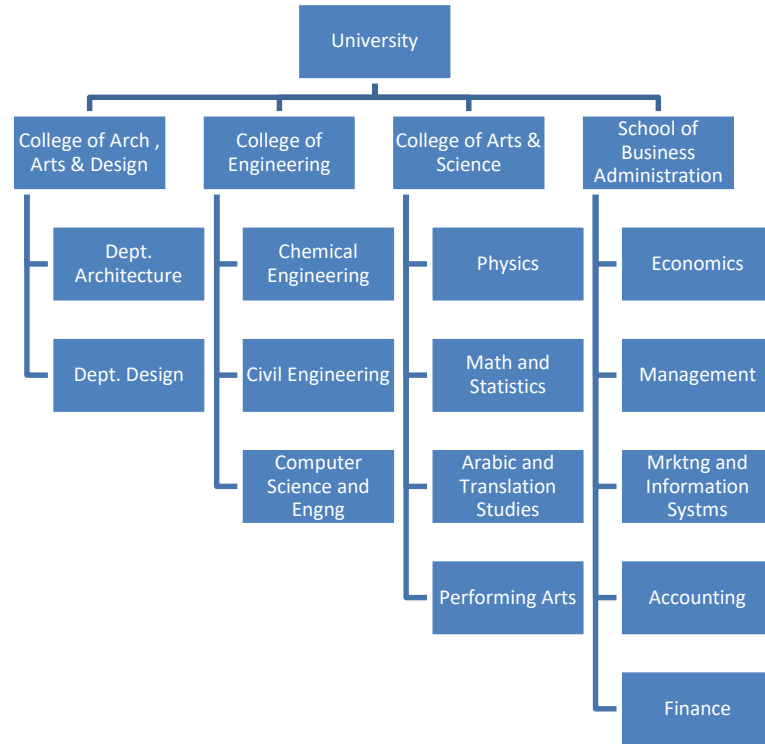
Future Plans

What are we planning to achieve to improve our Course Evaluation process

- Involving Faculty to improve response rate SV

- Using Blue Portal for opt-out courses

- Work with Question Bank

- Create more flexible and new types of Reports

- Integration with Ellucian Ethos

- Exploring Blue X

- Certify eXplorance Team at AUS (Blue Administrator Certification)

- Establish eXplorance Community in UAE

Thank You