

AUS

الجامعة الأميركية في الشارقة
American University of Sharjah

Date: Wednesday, Nov. 6th



Presented By

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- Rizwan Hassan IT Specialist
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AUS Course Evaluation Journey from Manual to Full-Automation with Blue

Agenda

- About AUS
- Course Evaluation History
- AUS Course Evaluation Statistics
- Experience with Blue
- Surveys & Reports
- Future Plans
- Feature Request

About AUS

American University of Sharjah is a not-for-profit, independent, coeducational institution of higher education formed on American models but thoroughly grounded in Arab culture. Located in University City, Sharjah, United Arab Emirates, AUS offers 27 undergraduate and 14 graduate degree programs to approximately 5,200 students from more than 90 nations. English is the language of instruction and the workplace.

There are four academic units in the university. The College of Arts and Sciences, College of Engineering, School of Business Administration and the College of Architecture, Art and Design.

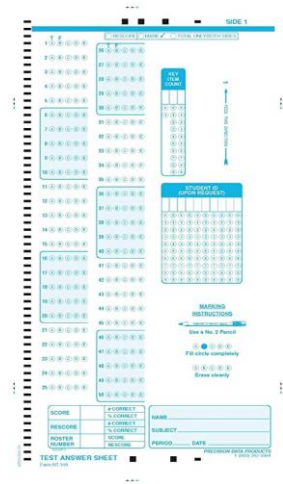
AUS is licensed and its programs are accredited by the Commission for Academic Accreditation of the Ministry of Education's Higher Education Affairs Division in the United Arab Emirates. AUS has been accredited in the United States of America by the Middle States Commission on Higher Education since June 2004.

AUS was recently named by Times Higher Education as hosting the most internationally diverse student body in the world, reflecting a dynamic and cosmopolitan metro area that includes abundant opportunities for travel, entertainment, cultural experiences and natural beauty.

Source: www.aus.edu

Course Evaluation History

- Scantron 1997 – 2005
- Course Eval 2006 - 2016
- EXplorance Blue 2017



- The syllabus was carefully explained at the beginning of the course *
 - Strongly Agree
 - Agree
 - Neutral
 - Disagree
 - Strongly Disagree
- The textbook helped me learn *
 - Strongly Agree
 - Agree
 - Neutral
 - Disagree
 - Strongly Disagree
- The extra material prepared by the instructor helped me learn *
 - Strongly Agree
 - Agree
 - Neutral
 - Disagree
 - Strongly Disagree
- The assigned work (online, in class, and outside class) helped me improve my language skills in this course
 - Strongly Agree
 - Agree
 - Neutral
 - Disagree
 - Strongly Disagree
- The course increased my knowledge of English for the IELTS/TOEFL exam.
 - Strongly Agree
 - Agree
 - Neutral
 - Disagree
 - Strongly Disagree

AUS American University of Sharjah

Copy of Test Project for ECO202L-Course Evaluations Demo 22

ELP

Course Questions
Rating questions are mandatory

	Strongly Agree	Agree
1) The course was well organized	<input type="radio"/>	<input type="radio"/>
2) The syllabus was carefully explained at the beginning of the course	<input type="radio"/>	<input type="radio"/>
3) The textbook helped me learn	<input type="radio"/>	<input type="radio"/>
4) The extra material prepared by the instructor helped me learn	<input type="radio"/>	<input type="radio"/>
5) The assigned work (online, in class, and outside class) helped me improve my language skills in this course	<input type="radio"/>	<input type="radio"/>
6) The course increased my knowledge of English	<input type="radio"/>	<input type="radio"/>
7) The classroom interaction helped me understand and learn English	<input type="radio"/>	<input type="radio"/>
8) I am satisfied with this course	<input type="radio"/>	<input type="radio"/>

9) Please write below any comments on how the course should be improved

10) Other comments

AUS Course Evaluation Statistics

- Course Evaluation Runs 3 times a year
- On average the Course Evaluation consist of

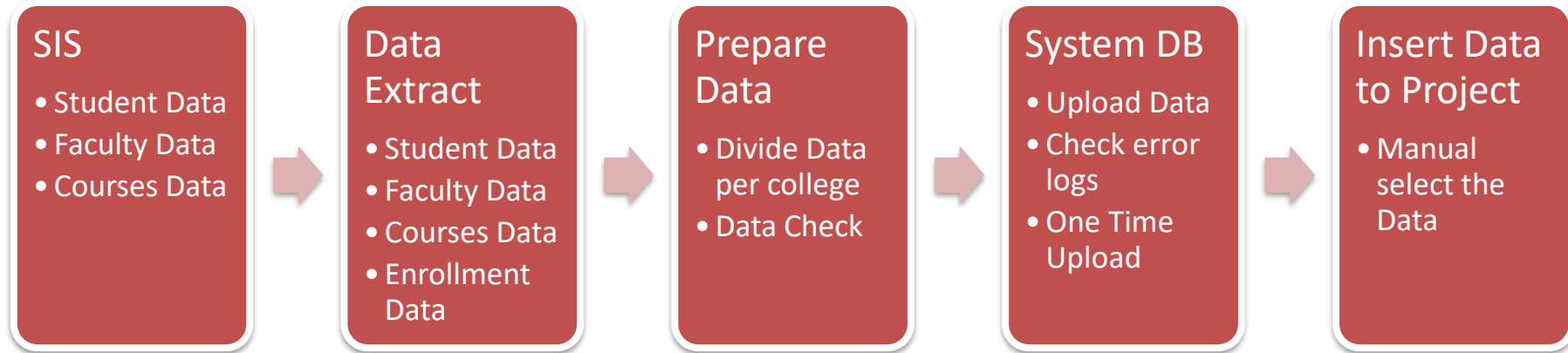
Average	Number of Students	Number of Faculty	Number of Courses	Number of Tasks
	5,314	429	1,274	27,324

- Our Course Evaluation consist of 9 surveys each semester
- Generates 2 types of Reports
- Response Rate 60% - 75%
- Team of 3 members

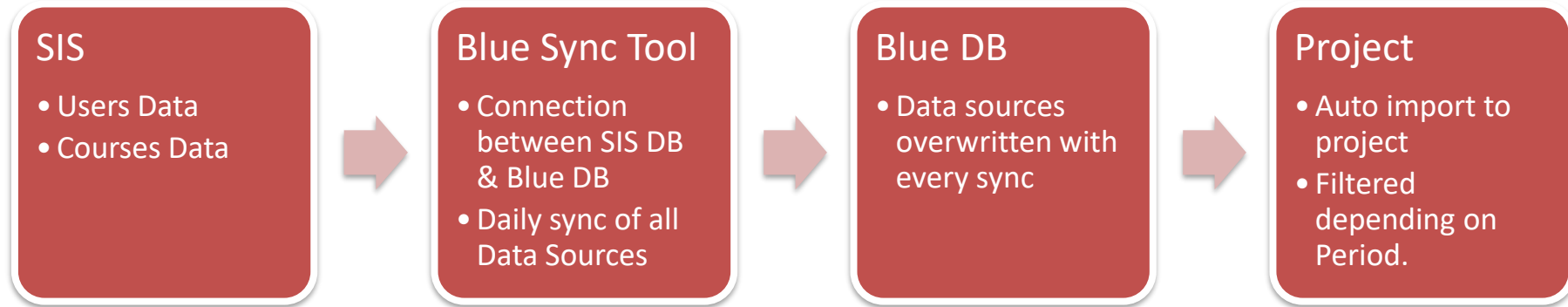
Experience with Blue

- Ease of Use
- Automation
- More Control
- Flexibility and Customizability
- Integration with Blackboard

Experience – Data Import



Experience – Data Import Automation



Experience with Blue

- Ease of Use
- Automation
- More Control
- Flexibility and Customizability
- Integration with Blackboard

Experience with Blue – Email Customization

Course Evaluation Invitation

American University of Sharjah

Username: rdeschain
Password: [Use your AUS Email Password](#)
[Login Now](#)

Dear Roland,

Use the information above to access the Course Evaluation Survey site and complete the evaluation for the courses listed below. It will only take a few minutes.

Course evaluation surveys provide an opportunity for constructive feedback for instructors. As part of the academic community, students are responsible for ensuring that comments are appropriate in tone and content.

The course evaluation site will remain open ONLY between 4pm on Thursday, November 16th, 2017 until 4pm on Thursday, November 23rd, 2017.

IMPORTANT NOTICE:

If you do not complete ALL course evaluations, a "CE Hold" on Banner will not allow you to register. Unless ALL course evaluations are completed by the deadline, you will continue to have a "CE Hold" and will not be able to register for Spring 2018 courses until Monday, December 11, 2017.

Your responses are completely anonymous and can never be traced. Your instructor will see summaries of responses only after final grades are posted.

Your feedback is important.

1/20/2018, 4:35 PM

Please complete the following surveys as soon as possible.

Thank you for your participation.

Support Contact | Email: coursev@aus.edu

Course Num-Seq	Course Name	Responsible Faculty	Survey Open	Survey Close
MEN 101 - 112	Mathematics 101	Alkhatib, Henry Smith, Jean	Dec 28 12:00 AM	Jan 20 11:59 PM
ISO 101 - 40	Strategic 101	Alkhatib, Henry Smith, Jean	Dec 28 12:00 AM	Jan 20 11:59 PM
CHE 101 - 2	Chemistry 101		Jan 15 12:00 AM	Feb 4 10:00 AM

Course Num-Seq	Course Name	Block	Site	Survey Open	Survey Close
MED 402 - 10	Medical Chemistry 402	Samira Clinic	2-week 101	Jan 14 12:00 AM	Jan 30 11:59 PM

Username: rdeschain
Password: ka-10
[Login](#)

If you have problems logging in please reply to this message by clicking [HERE](#)

Support email: coursev@aus.edu
Link to Site: <https://blue.aus.edu/course-evaluations>
Access the mobile device or computer.

Text-Only Preview of: 1. Fall Survey Invitation

[Close Preview](#)

Dear Fatima,

As your semester comes to an end it is time for course evaluations. Your feedback is valuable and assist faculty members and the University in becoming more effective over time. Below is the list of your evaluations:

Course	Section	Start Date	End Date
BUS-001-Introduction to Business-01	1	October 13, 2019	October 20, 2019

[Evaluate Courses Now >>](#)

When Can I Evaluate my Courses?

Online course survey forms will be available to you during the last two weeks of classes.

- Evaluation Start: October 13, 2019 AM 10:00 AM
- Evaluation End: October 20, 2019 At 5:00 PM

Where to Go?

All the surveys that are assigned to you are accessible through iLearn. Once you are on iLearn homepage click on the "Course Evaluations" Tab (on the top right corner) to see all of the surveys that are assigned to you.

[View Home](#) [Courses](#) [Course Evaluations](#) [Reports](#) [Help](#) [About Us](#)

Your feedback is very important

Faculty use the information you provide to improve and enhance future course offerings. They especially appreciate the time you take to write individual comments, so please provide constructive feedback.

While changes resulting from feedback given on course evaluations may not always be immediately apparent, the information gathered during the course evaluation process is considered and does inform the decisions made by the University.

Course evaluations are completely confidential

Confidentiality is the central tenet of our course evaluation system. Your responses are completely anonymous and can never be traced to individual students. Faculty will see summaries of responses only after final grades are posted.

What If I have more questions?

If you have more questions, please send an email to itservices@aus.edu.

Sincerely,

The CourseEval Team

Experience with Blue

- Ease of Use
- Automation
- More Control
- Flexibility and Customizability
- Integration with Blackboard

Experience with Blue – Blackboard Integration Survey & Reports

Course evaluation

Deadline for Submission 10/10/2019

Dear Waseem Abed,
Listed below are the evaluations that have been assigned to you.

Search Description Search Button [\[+\] Filters](#)

Number of Items (1) << < 1 / 1 > >>

Description	End date	Status	Link	Alert
ACC-105-Course Evaluations Demo 20	2019-10-30	Completed	Start Evaluation	

Evaluation reports

Evaluation reports

[\[+\] Description](#)

Search Description Search Button [\[+\] Filters](#)

Number of Items (1) << < 1 / 1 > >>

Description	End date	Link
rollover report Feedback	No end date	Reports

Experience with Blue – Blackboard Integration SVM

SVM Test for ACC-104-Course Evaluations Demo 04 Finalize

Here you can remove courses for Course Evaluation

Status ACC-104-Course Evaluations Demo 04 Opted in Opt out
 ■ Walid Aleldin Opted in Opt out

Medium Online

Timing Scheduled

- Start Date 2019-09-10 00:00
- End Date 2019-09-18 23:59

Response Rate

	Responded	Invited	% Rate
Students	0	3	0.00%

SVM

Response Rate

[+] Description

Search Description Search Button [+] Filters

Number of Items (2) << < 1 / 1 > >>

Description	End date	Participation
ARA-101-Course Evaluations Demo 21	2019-10-30	<div style="width: 67%;"></div> 67%
ECO2021-Course Evaluations Demo 22	2019-10-30	<div style="width: 33%;"></div> 33%

Projects - Surveys

- Mainly Using Multiple Choice and Comments Questions
- Triggers are used to show questions depending on the Course
- Dashboard (Response Rate) access to course admins & Faculty
- Flexibility to manage tasks during the Evaluation Period
- Flexibility to manage subjects

Survey Question

Question List

Move to position 

<input type="checkbox"/>	Index	Title	Type	Edit	Preview
<input type="checkbox"/>	1	ELP	Section Title	Edit	Preview
<input type="checkbox"/>	2	Course Questions	Single Selection Table	Edit	Preview
<input type="checkbox"/>	3	Please write below any comments on how the course should be improved	Comments	Edit	Preview
<input type="checkbox"/>	4	Other comments	Comments	Edit	Preview
<input type="checkbox"/>	5	Page Break	Section Title	Edit	Preview
<input type="checkbox"/>	6	[CSFN] [CSLN]	Section Title	Edit	Preview
<input type="checkbox"/>	7	Instructor Questions	Single Selection Table	Edit	Preview
<input type="checkbox"/>	8	Please write helpful suggestions to your instructor to improve his/her teaching	Comments	Edit	Preview
<input type="checkbox"/>	9	Page Break	Section Title	Edit	Preview
<input type="checkbox"/>	10	ELPL	Section Title	Edit	Preview
<input type="checkbox"/>	11	Course Questions	Single Selection Table	Edit	Preview
<input type="checkbox"/>	12	Please write below any comments on how the course should be improved	Comments	Edit	Preview
<input type="checkbox"/>	13	Other comments	Comments	Edit	Preview
<input type="checkbox"/>	14	Page Break	Section Title	Edit	Preview
<input type="checkbox"/>	15	[CSFN] [CSLN]	Section Title	Edit	Preview
<input type="checkbox"/>	16	Instructor Questions	Single Selection Table	Edit	Preview
<input type="checkbox"/>	17	Please write helpful suggestions to your instructor to improve his/her teaching	Comments	Edit	Preview
<input type="checkbox"/>	18	Page Break	Section Title	Edit	Preview

Triggers

- Trigger for Each College Survey
- Trigger check Course Type (Lecture, Lab, Studio etc.)
- Trigger will show/hide questions

Triggers

<input type="radio"/>	Course.COLL_CODE Is AS
<input type="radio"/>	And
<input type="radio"/>	(
<input type="radio"/>	Course.SCHD_CODE Is Lecture
<input type="radio"/>	Or
<input type="radio"/>	Course.SCHD_CODE Is Studio/Lecture
<input type="radio"/>	Or
<input type="radio"/>	Course.SCHD_CODE Is Music Rehearsal
<input type="radio"/>	Or
<input type="radio"/>	Course.SCHD_CODE Is Theatre Rehearsal
<input type="radio"/>	Or
<input type="radio"/>	Course.SCHD_CODE Is Seminar
<input type="radio"/>	Or
<input type="radio"/>	Course.SCHD_CODE Is Project
<input type="radio"/>	Or
<input type="radio"/>	Course.SCHD_CODE Is Lecture/Lab
<input type="radio"/>	Or
<input type="radio"/>	Course.SCHD_CODE Is Lecture/Seminar
<input type="radio"/>	Or
<input type="radio"/>	Course.SCHD_CODE Is Private Instrctn/Studio
<input type="radio"/>)

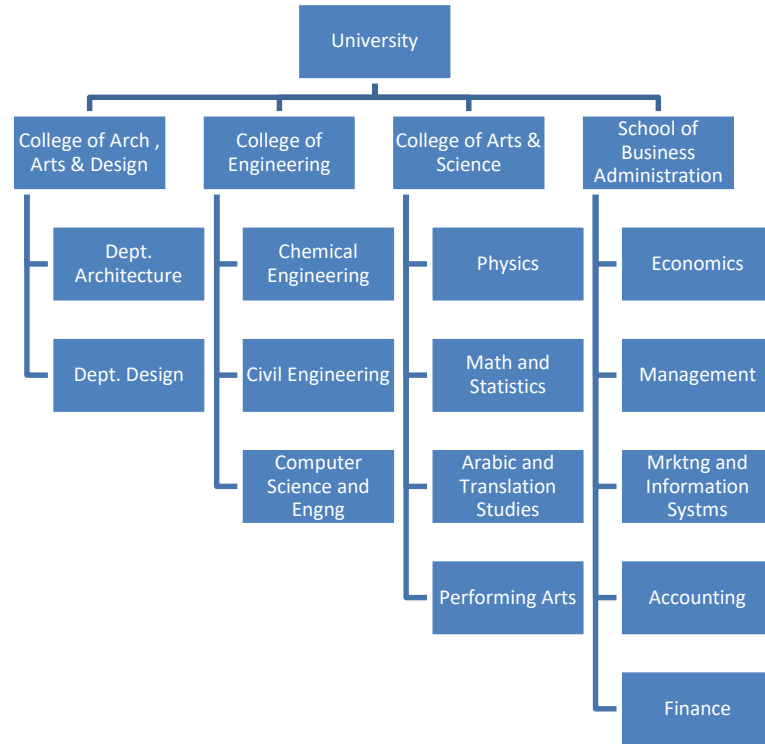
Question actions										
Index	Question	Question Type	Is Visible			Is Mandatory				
			Default	Trigger Action		Default	Trigger Action			
1	ELP	Section Title	No	<input type="radio"/> Yes	<input type="radio"/> No	<input checked="" type="radio"/> N/A	No	<input type="radio"/> Yes	<input type="radio"/> No	<input checked="" type="radio"/> N/A
2	Course Questions	Single Selection	No	<input checked="" type="radio"/> Yes	<input type="radio"/> No	<input type="radio"/> N/A	Yes	<input type="radio"/> Yes	<input type="radio"/> No	<input checked="" type="radio"/> N/A
3	Please write below any comments on how the course should be improved	Comments	No	<input checked="" type="radio"/> Yes	<input type="radio"/> No	<input type="radio"/> N/A	No	<input type="radio"/> Yes	<input type="radio"/> No	<input checked="" type="radio"/> N/A
4	Other comments	Comments	No	<input checked="" type="radio"/> Yes	<input type="radio"/> No	<input type="radio"/> N/A	No	<input type="radio"/> Yes	<input type="radio"/> No	<input checked="" type="radio"/> N/A
5	Page Break	Section Title	-	-	-	-	-	-	-	-
6	[CSFNJ] [CSLN]	Section Title	No	<input checked="" type="radio"/> Yes	<input type="radio"/> No	<input type="radio"/> N/A	No	<input type="radio"/> Yes	<input type="radio"/> No	<input checked="" type="radio"/> N/A
7	Instructor Questions	Single Selection	No	<input checked="" type="radio"/> Yes	<input type="radio"/> No	<input type="radio"/> N/A	Yes	<input type="radio"/> Yes	<input type="radio"/> No	<input checked="" type="radio"/> N/A
8	Please write helpful suggestions to your instructor to improve his/her teaching	Comments	No	<input checked="" type="radio"/> Yes	<input type="radio"/> No	<input type="radio"/> N/A	No	<input type="radio"/> Yes	<input type="radio"/> No	<input checked="" type="radio"/> N/A
9	Page Break	Section Title	-	-	-	-	-	-	-	-

Reports

- Utilize Score, Spread Sheet and comment sections
- Report customizations
- Report distributions
- Dynamic Access for Course Supervisors

Reports – Dynamic Access

- AUS Hierarchy
- Access for Reports by Role
 - Provost Office
 - Dean
 - Associate Dean
 - Head of Department
 - Admin Assistant



Future Plans

What are we planning to achieve to improve our Course Evaluation process

- Involving Faculty to improve response rate SV
- Using Blue Portal for opt-out courses
- Work with Question Bank
- Create more flexible and new types of Reports
- Integration with Ellucian Ethos
- Exploring Blue X
- Certify eXplorance Team at AUS (Blue Administrator Certification)
- Establish eXplorance Community in UAE



Thank You