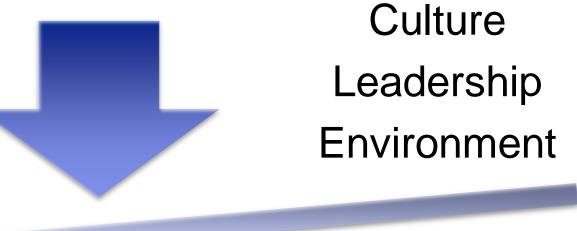
The Dialectical Tensions in the Academy & the Importance of Effective Leadership and Communication

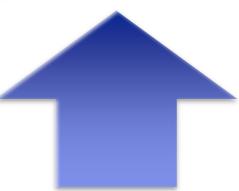
By Salma Ghanem, Ph.D. Interim Provost



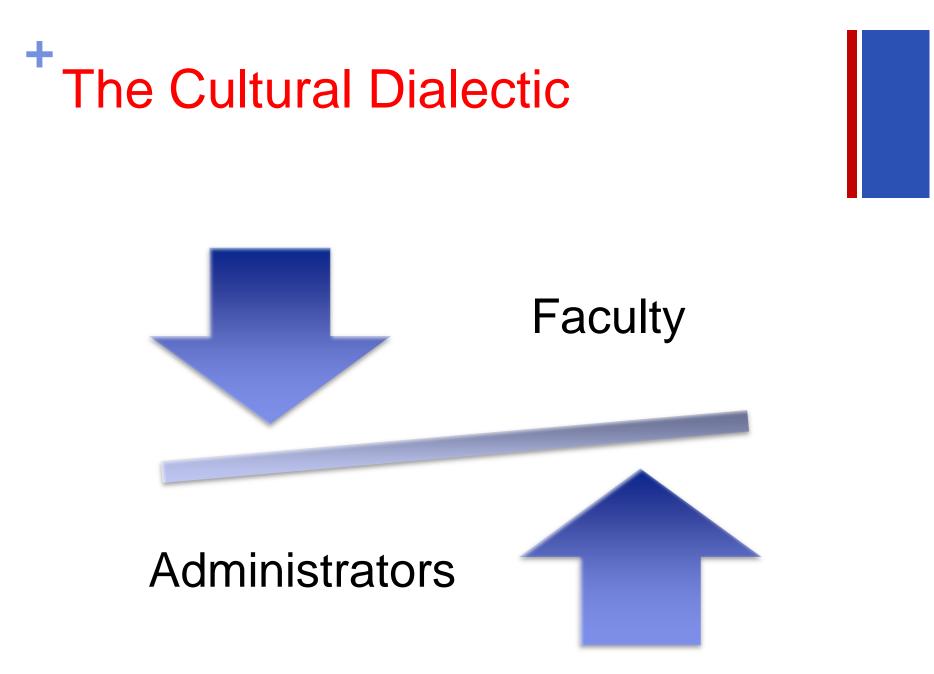
### The Dialectical Tensions in the Academy



Environment Leadership Culture

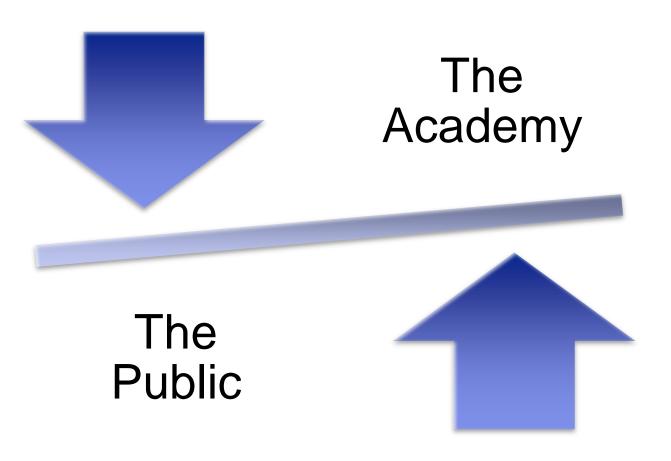






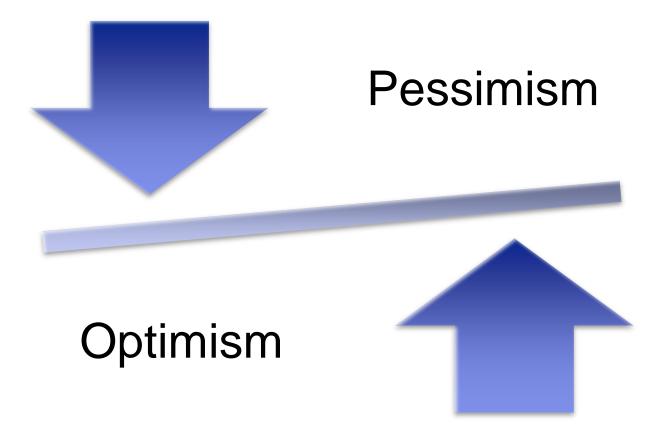






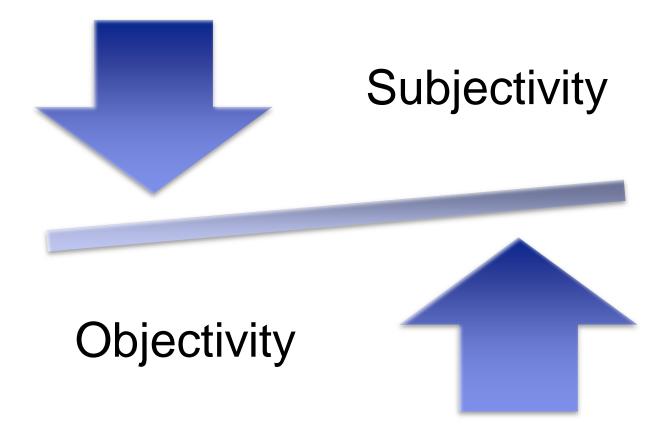






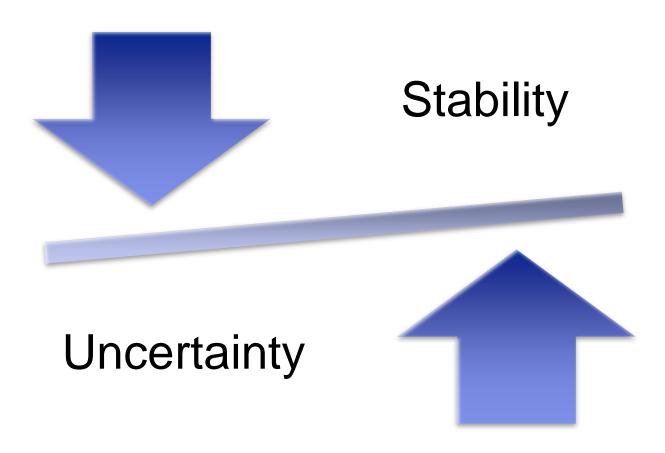








## The Environment Dialectic









### Leadership is about you Power is control Leadership is hierarchical







### Emotions are not important Empathy is a sign of weakness Leadership is predictable & rational







# Leadership is all about getting the job done

### Leaders make the decisions Leadership is serious business



### The Most Important Myth

#### **Communication is Easy**



### Effective Communication Practices:

- Establish a Foundation Establish a sense of trust among faculty
  - Be fair
  - Base all decisions on principle
  - Provide reasons for decisions



## Effective Communication Practices:

- Communication without action is dangerous
- Follow through with decisions and promises
- Close the loop
- Be precise in your communication



### Effective Communication Practices: An Even Stronger Foundation

Establish relationships

#### Encourage all to speak out

#### Don't reward bad behavior



#### Effective Communication Practices: Empower the Faculty

Focus on the strengths

Align assignments with strengths

Respect & Reward



Effective Communication Practices: Analyze Your Leadership Style

- Identify your strengths & weaknesses
- Question your own motives
- Explore alternative ways of leading
- Remember to enjoy what you do



#### Communicating with Challenging Individuals

- Suspend judgment
- Listen, really listen
- Ask questions
- Don't take the bait
- Focus on the correct "I" & get rid of "You"
- Pay attention to non verbal cues
- Be a problem solver



+



#### https://www.youtube.com/watch?v=JwjAAgGi-90

