

From Gregory Paziuk to Everyone 11:55 AM

Hi All,

Welcome to the meeting. Feel free to share your response rate experiences in the different spaces below.

Successes

<https://padlet.com/gregpaziuk/z1nwfivf9g9z4jvh>

Nightmares

<https://padlet.com/gregpaziuk/6ed5d6ohjob90i3z>

TBDs

<https://padlet.com/gregpaziuk/esaxxjygupts7iez>

From Alicia Tomaszczyk to Everyone 12:21 PM

We use QP at George Brown

From Rodney Jean-Paul to Everyone 12:22 PM

instructors and unit heads get to see them its part of the report

From Gregory Paziuk to Everyone 12:23 PM

Same at Loyalist Rodney

From Alicia Tomaszczyk to Everyone 12:27 PM

At George brown we use incentives for the student survey

From Gregory Paziuk to Everyone 12:27 PM

We do something similar for our Student Services survey. Students have a chance to win credit with the bookstore.

From Alicia Tomaszczyk to Everyone 12:33 PM

We personalize with first name at George Brown

From Rodney Jean-Paul to Everyone 12:38 PM

We are using the preferred name of the student to prevent the issue you have mentioned Antonia.

From Antonia Sly Nichols to Everyone 12:39 PM

We have preferred name as well but it is not always filled in so I end up with blanks.

From Gregory Paziuk to Everyone 12:40 PM

We have a similar problem for our International students, Antonia. Our Enrolment team does not always fill in all name attributes, so I often have students in the data missing a first or last name.

From Rodney Jean-Paul to Everyone 12:41 PM

We give control of the preferred name to the students so they enter it themselves. this is 1 alternative to consider

From Antonia Sly Nichols to Everyone 12:42 PM

Same at NSCC, Jenna.

From Rodney Jean-Paul to Everyone 12:45 PM

we have our process where we validate the information months in advance Helen and when someone drops those type of gems, I refer them to their department

From Jenna Peters to Everyone 12:51 PM

Ooooh that's sneaky- and I like it. Lol

(The BlackBoard pop-up)

How much did that cost? I've never heard of that before but I like it

We just have a link on the student home page

Please follow up with me as well :) re: pricing

From Fraser Hay (Conestoga) to Everyone 12:51 PM

It's called the "Blue Connector" on our side. But we have on-prem service, so might be something different. Other people just refer to the popup as... "the pop-up". It's an added bell/whistle on the LMS integration.

From Jenna Peters to Everyone 12:52 PM

Very cool, thank you

From Fraser Hay (Conestoga) to Everyone 12:53 PM

Note: anything in terms of the LMS or online/web system integration - can easily be blocked by students' browser or browser add-ons. This is just the nature of the beast - integration usually implies the sharing / tracking of students in the system, and in some cases they can block those elements.

From Rodney Jean-Paul to Everyone 12:55 PM

I know for us the pop-up as not worked because of security issues so we are mainly using the widget in our lms along with announcements and 3 email reminders to the students

From Gregory Paziuk to Everyone 12:56 PM

I am glad you mentioned that, Rodney. How many reminders are other schools sending by default?

From Jenna Peters to Everyone 12:58 PM

As mentioned, we are currently finalizing this/communicating it to faculty. It outlines high-level things like formative vs. summative, which depts./staff are responsible for what, etc

Also creating procedures to go along with it which have more low-level aspects such as timing, how administration works, etc.

We actually removed open-ended questions for this semester (hopefully not long term) because of equity/diversity/inclusion and safety concerns re: faculty being harrassed, threatened etc. And we have no way to clean/analyze the comments so we were providing them verbatim- we decided that was too risky until we figure out a plan to make sure everyone is safe and has a mechanism for grieving a comment if need be

From Rodney Jean-Paul to Everyone 12:58 PM

we have a policy in place regarding that and this is handled by the disciplinary officer who makes a determination if this needs to be escalated or not.

From Jenna Peters to Everyone 12:59 PM

That's interesting, maybe we will do that.

From Rodney Jean-Paul to Everyone 12:59 PM

Jenna it is possible to remove those responses and comments.

this is part of our policies as well

From Jenna Peters to Everyone 01:00 PM

Yes, we just don't have the resources currently

Human or technical

There are just too many to comb through and of course you can flag obviously offensive words, slurs, etc., but we need a mechanism for faculty to self-flag in case they are being stalked or something (this is the extreme but our EDI Director has demanded it)

From Antonia Sly Nichols to Everyone 01:01 PM

Thanks all!

From Alicia Tomaszczyk to Everyone 01:02 PM

Thanks!