Product Roadmaps: A Look at What is and What is Yet to Come

Presented by:
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Zelbrey Bedard, VP Product Operations

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Agenda

- About the roadmap
- Recent updates
- Help Center resources
- Around the corner & In progress

About the roadmap

What goes into the roadmap?

How is the roadmap organized?

Around the corner (1-4 months)

- Level of confidence: >90%
- In advanced stages of development

In progress (4-8 mths)

- Level of confidence: 60-70%
- In early to middle stages of development
- Release date to be confirmed
- Subject to change based on market, feedback, etc.

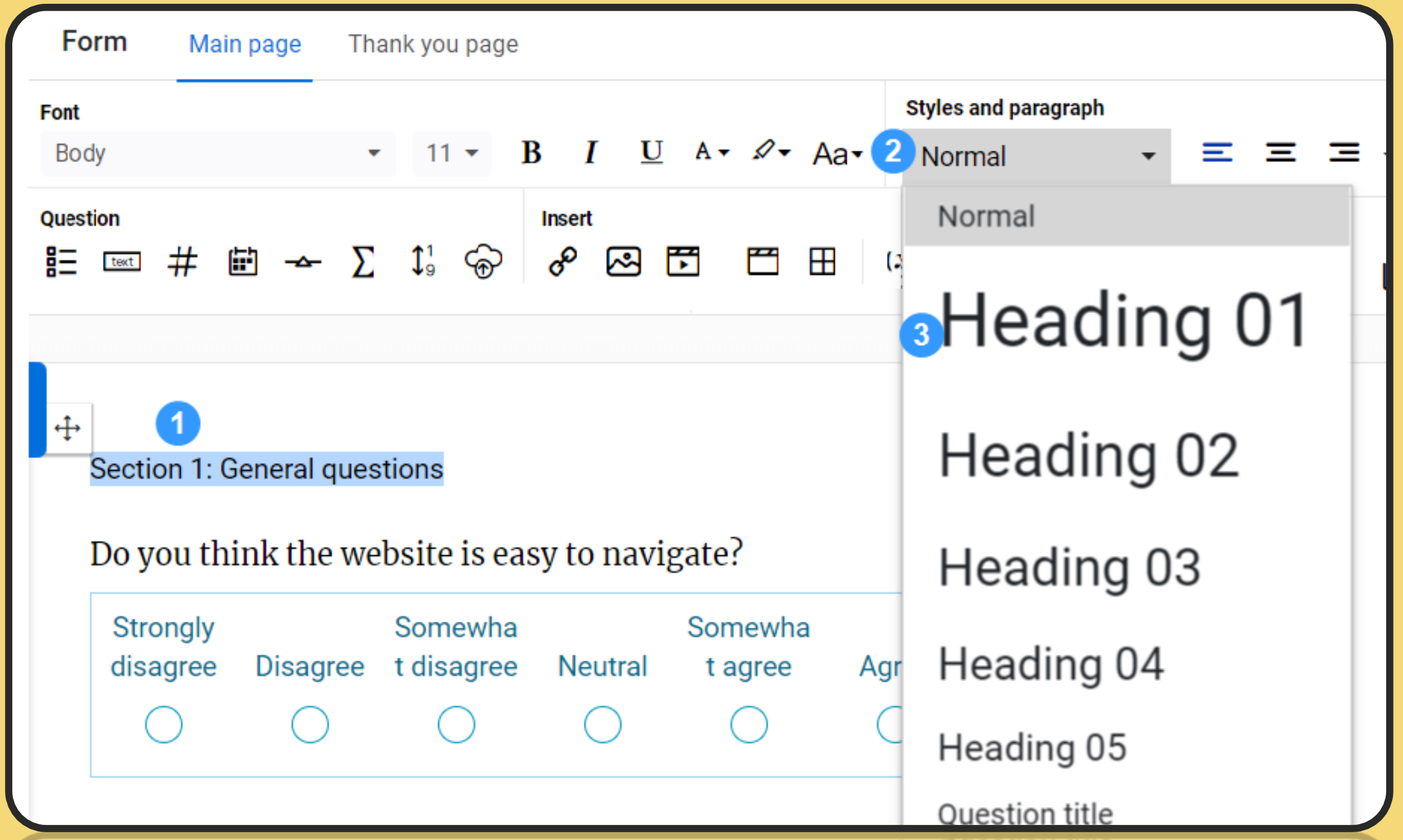
Longer term (>8 mths)

- Level of confidence: 30-45%
- High-level themes
- Release date to be determined
- Subject to change based on market, feedback, etc.

Recent Updates

blueX

The Survey Software for Anyone



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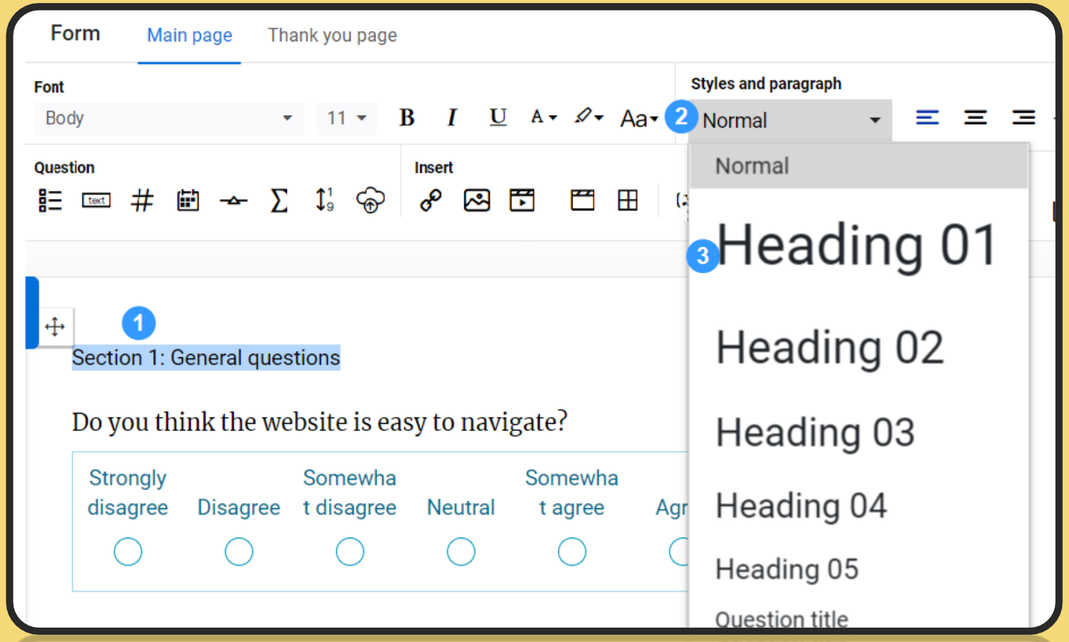
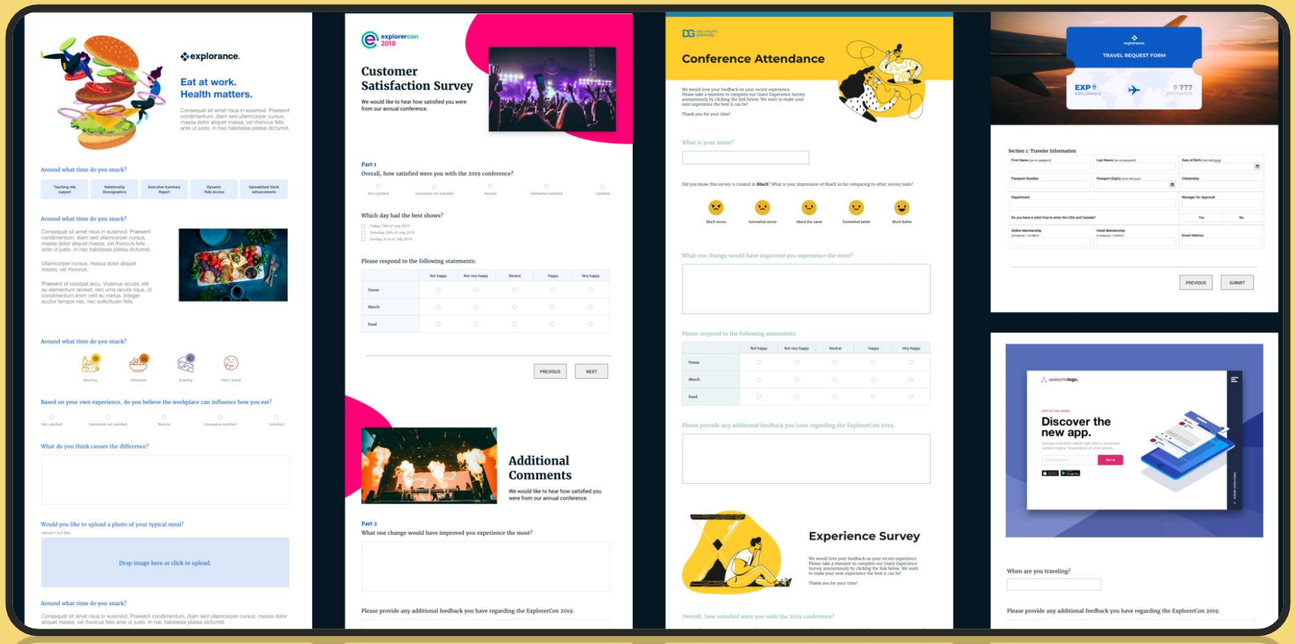
The Survey Software for Anyone





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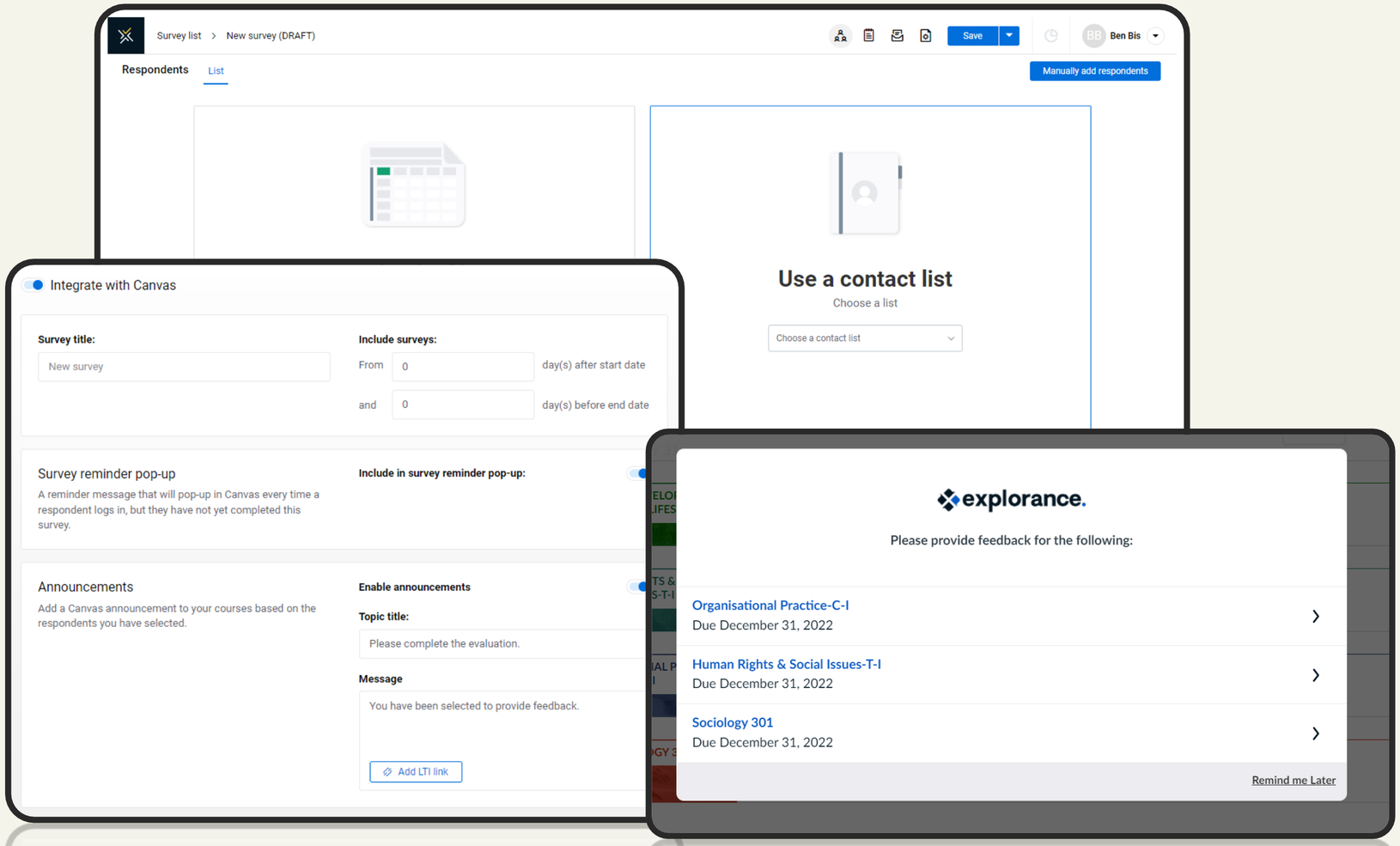
blueX

The Survey Software for Anyone

BlueX + Canvas

- **Instructors** create BlueX surveys
- **Instructors** invite students
- **Students** complete surveys directly in Canvas
- **Students** reminded with pop-ups, announcements
- **IT** integrates with the Blue Connector

Recent updates



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BlueML

The Comment Analysis Solution

What are the most **popular** topics?

What are areas to **improve**?

What are the most **positive** topics?

Which comments have **alerts**?

Which comments have **recommendations**?

What does a segment of my audience think?

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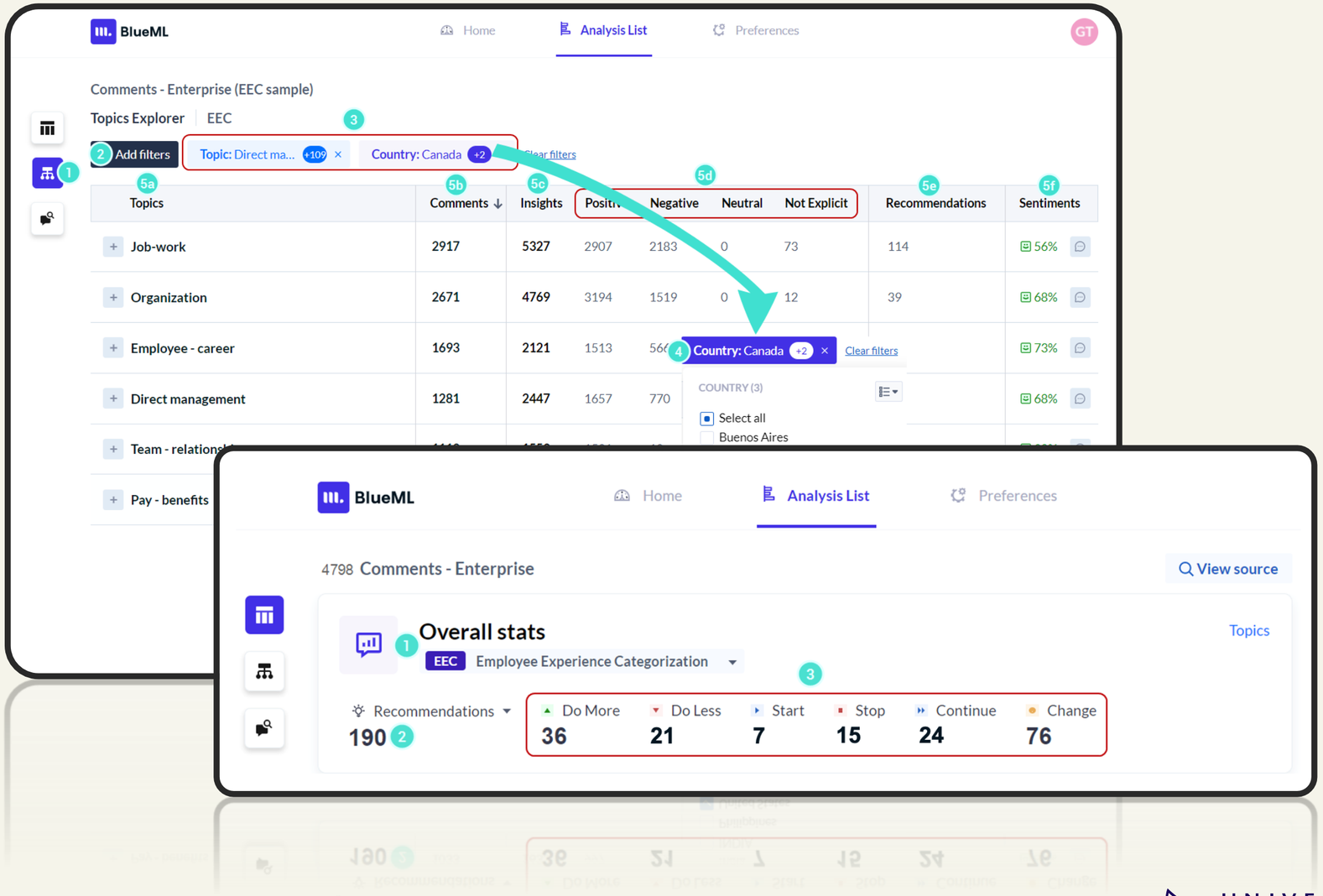
BlueML

The Comment Analysis Solution

Recent updates

BlueML Dashboard 1.5

- Enhanced navigation
- Alerts model (Beta)
- English/French Student Learning Categorization (Experimental)
- Addition of ”Mixed” sentiment type
- Support for recommendation attributes (e.g., “Do more”, “Do less”)



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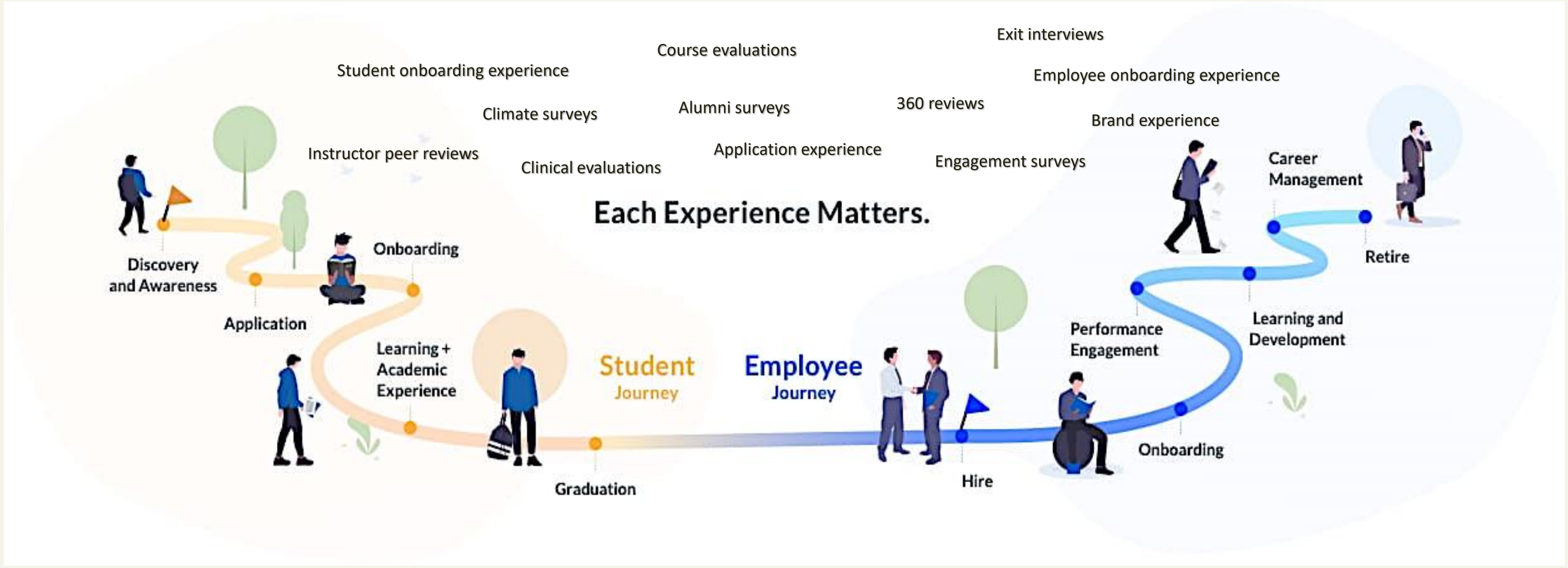
blue

The People Insights Platform



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blue

The People Insights Platform

- Data: Enhanced handling of duplicate records
- Reports : Clustered horizontal bar chart display option
- Dashboards: Aggregate, 360 support, WCAG, UX enhancements
- Users: Hebrew, Polish, Slovak and Bahasa Malaysia language packs

Recent updates

Pre Blue 8.0.5

	Course ID	Course Name	Level	School ID	Valid?
1	401931-0917-Q2	401931 Digital Systems	900	ENG	✗
2	401932-7806-Q2	401932 Digital Systems	900	ENG	✗
3	401932-7806-Q2	401932 Digital Systems	900	ENG	✗
4	401933-0917-Q2	401933 Digital Systems	900	ENG	✗

Import failed

As of Blue 8.0.5

	Course ID	Course Name	Level	School ID	Valid?
1	401931-0917-Q2	401931 Digital Systems	900	ENG	✓
2	401932-7806-Q2	401932 Digital Systems	900	ENG	✓
3	401932-7806-Q2	401932 Digital Systems	900	ENG	*Skipped*
4	401933-0917-Q2	401933 Digital Systems	900	ENG	✓

Imported successfully **3 of 4** records
(skipped records are logged)

blue

The People Insights Platform

Recent updates

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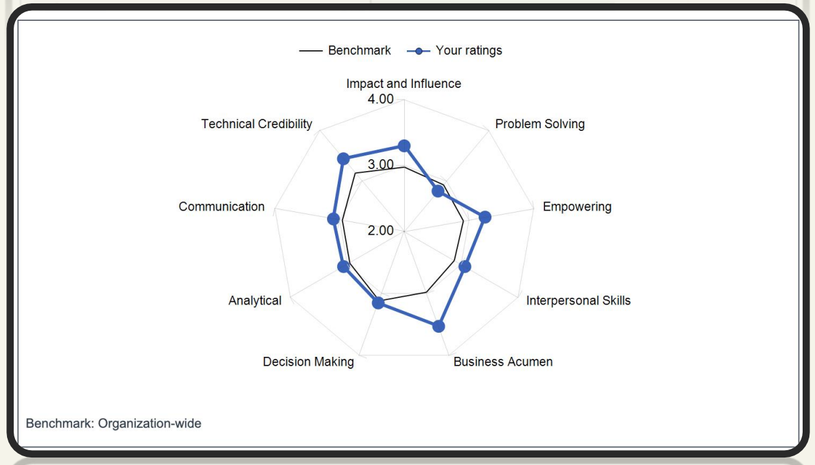
Horizontal bar

Horizontal bar w/ marker

Radar chart



Clustered horizontal bar

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The People Insights Platform

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1. Aggregate dashboard

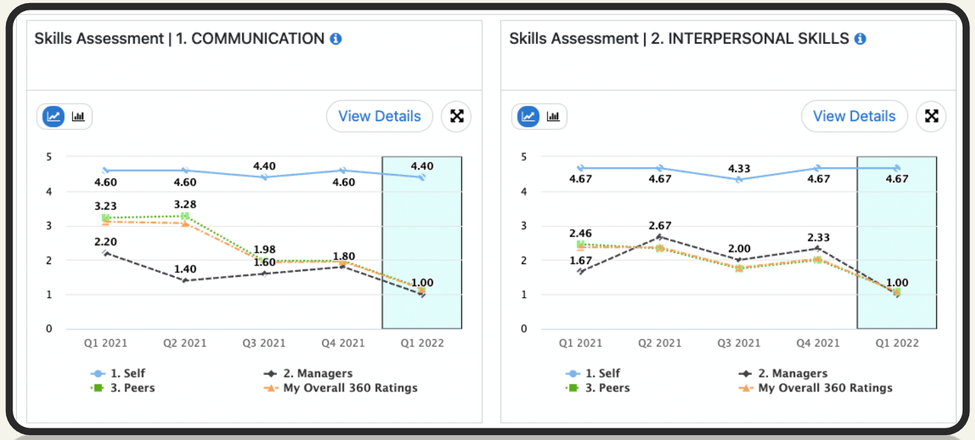
2. Support for subject based projects such as 360

3. Support for multi-rater analysis

4. WCAG 2.1 AA

5. Support for multiple dashboards

6. Other: Printer-friendly format, expandable charts, quick label edit



blue
The People Insights Platform

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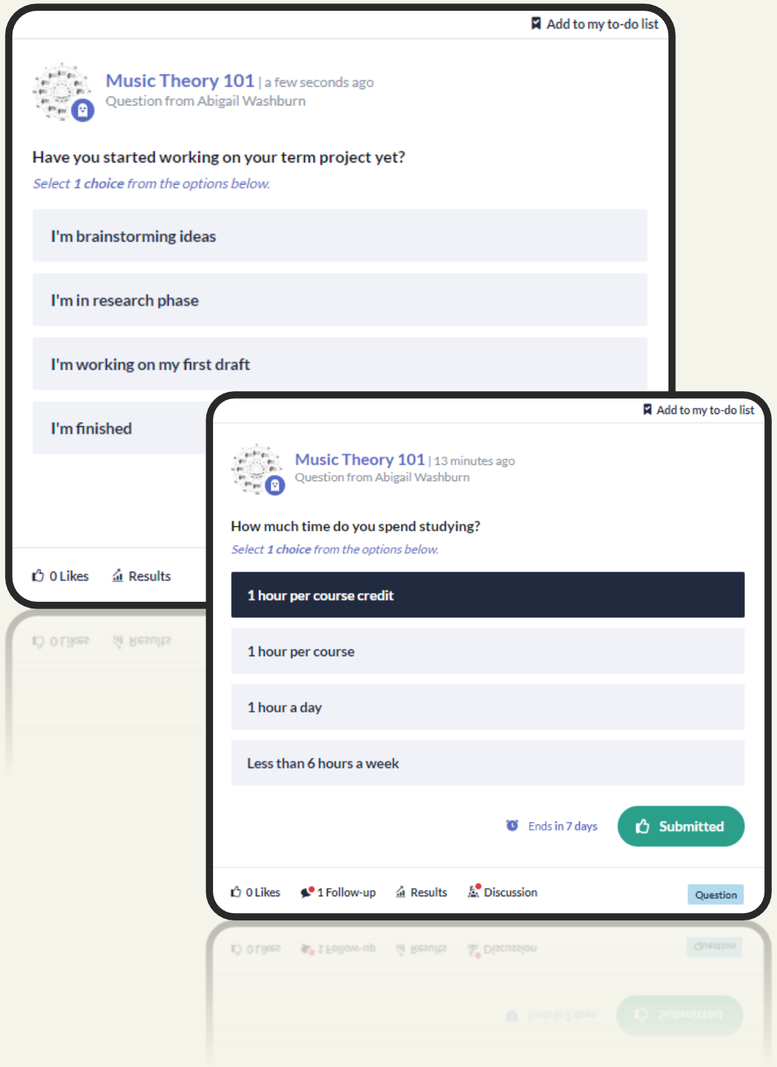
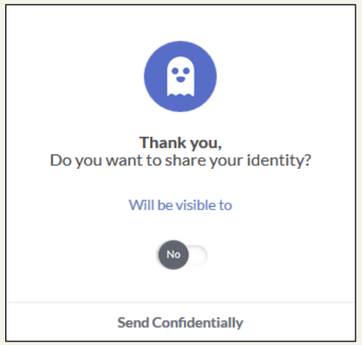
Multilingual support in:

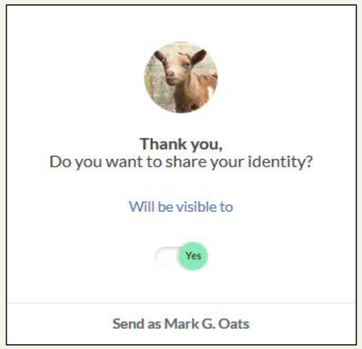
✓Surveys
✓Question Personalization
✓Rater Selection
✓Subject Management
✓Task listings
✓Emails
✓Reports
✓Blue Dashboard

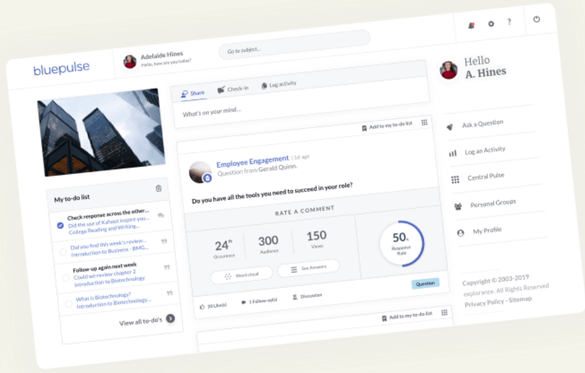
bluepulse

The Continuous Listening Solution









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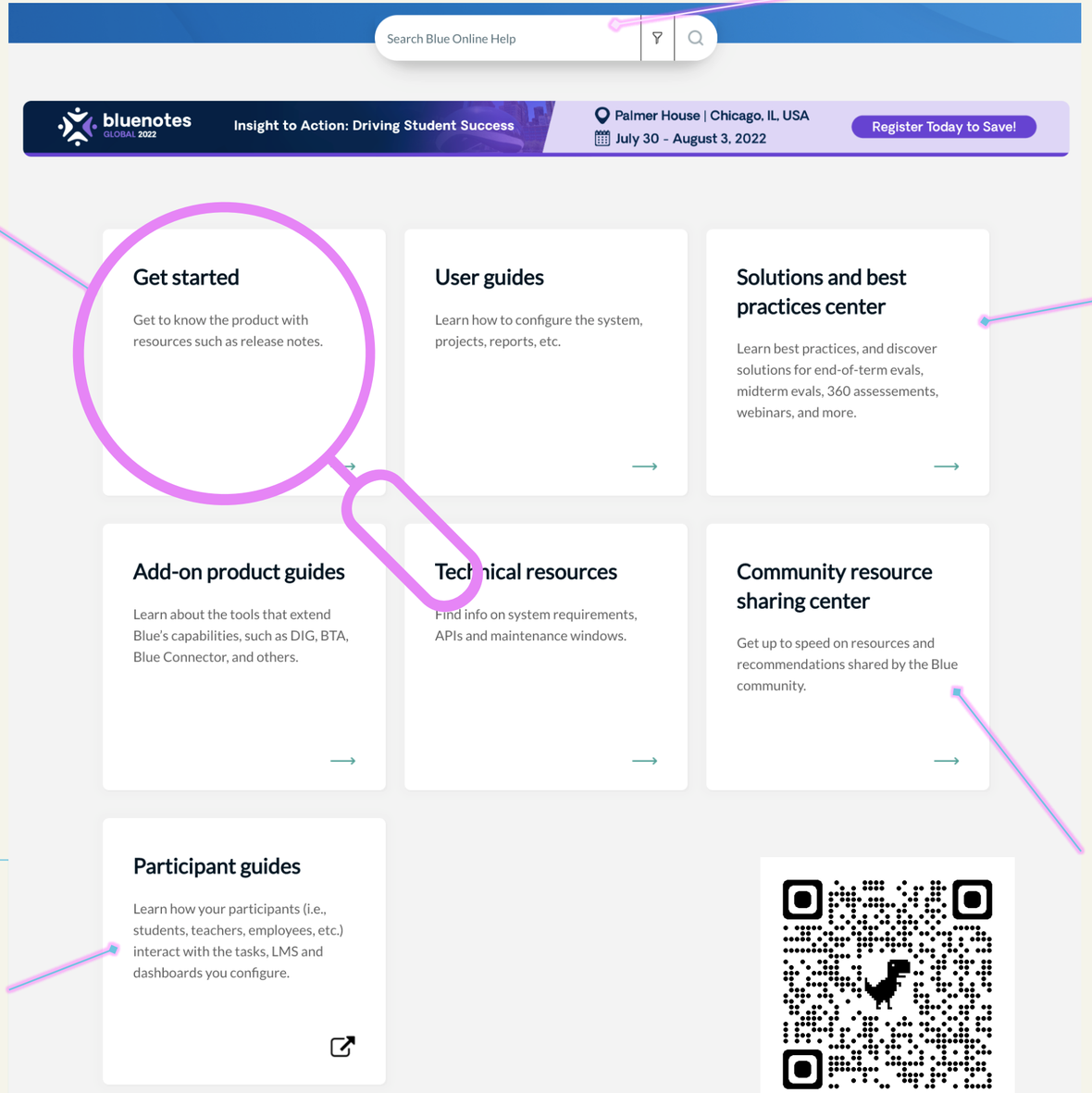
Tools & resources

Explorance Help Center

Join the community, search the knowledge base, submit a request, and more.

Filtered space search



☆ Master release notes

Online Help resources

- User guides
- Master release notes
- Solution and best practice center
- Participant guides
- Community resource sharing center

- A to Z setup guides
- Best practices & tips

Recent:

- Report visualizations
- 360 on-demand

- Customer presentations
- Community report samples
- Collaboration resources
- Blogs

Guides for:

✓Instructors

✓Students

✓Academic leaders

https://onlinehelp.explorance.com/blue

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Explorance Help Center

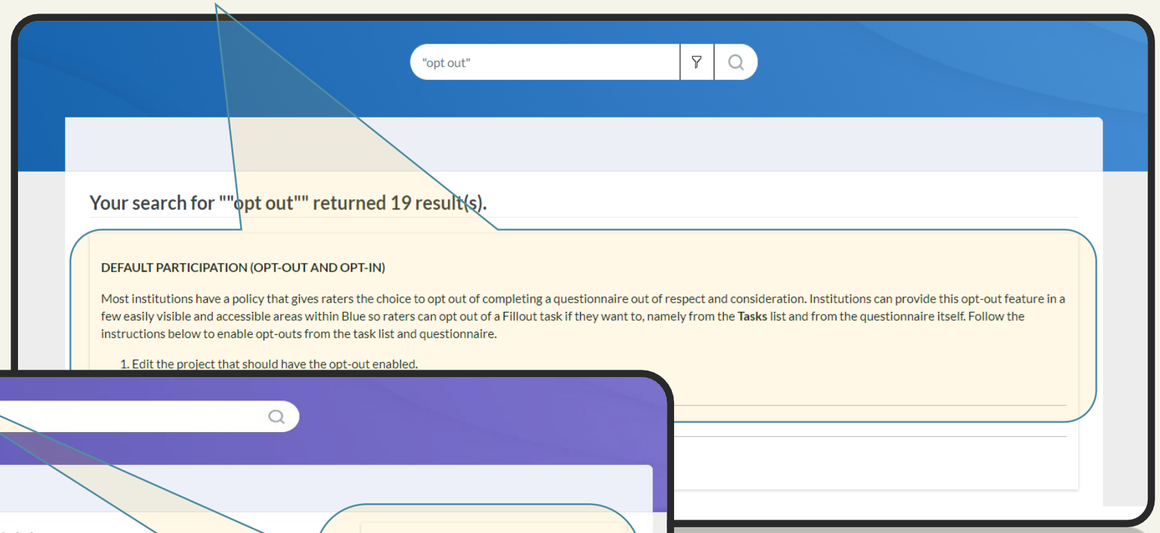
Join the community, search the knowledge base, submit a request, and more.

Tools & resources

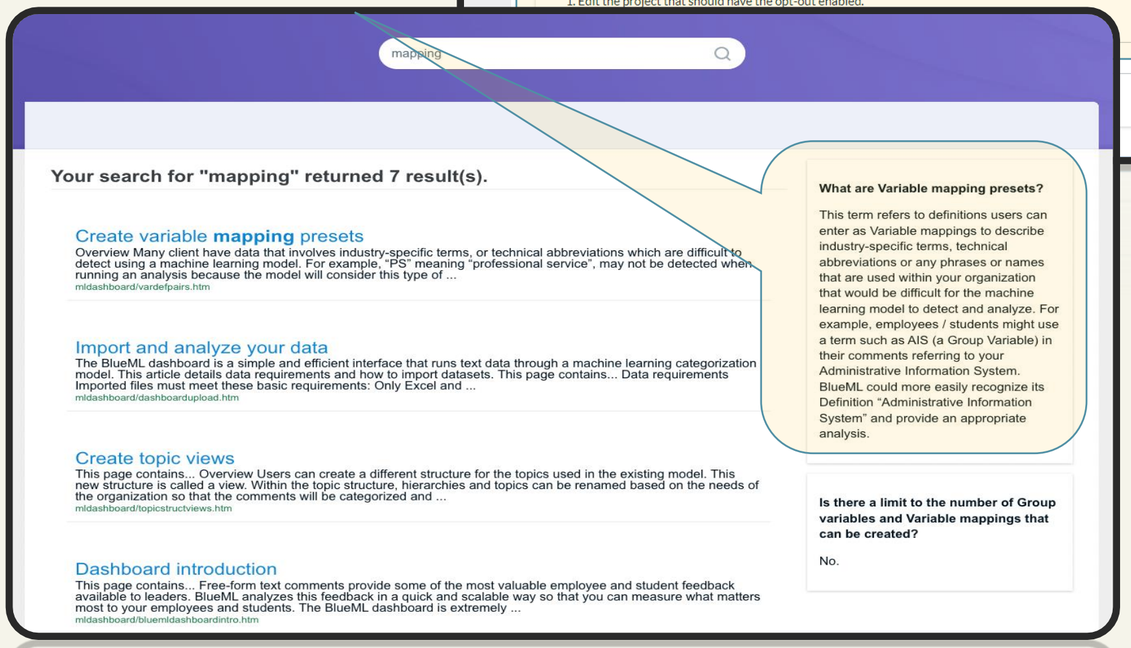
- Search results displaying FAQs and content preview
- API developer resource center (Functions, forums, sample code/GitHub)
- New solutions resources - Custom report layouts
- News and announcements space (e.g., releases, events, new content, etc.)

Coming soon

Preview for search content



FAQs in search results



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Roadmap

Around the corner & In progress

BlueML

Around the corner - BlueML

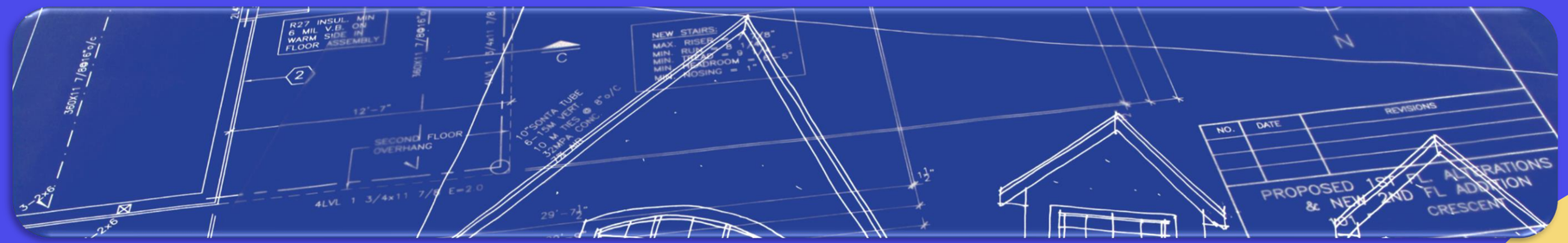
- **Insights & Visualizations**
  - Trend widgets – visualize improvement over time
  - Breakdown demographic widget – Make use of rich demographics
  - Dedicated Recommended Topics Widget

- **Integrations & Models**
  - SSO Support
  - Deeper Integrations
  - Ongoing enrichment of Data Models

In progress - BlueML

- **Analysis options**
  - Sunburst & Tree maps visualizations
  - Pinned Comments
  - Library of action recommendations – user created as well now
  - Introduction of topic indices (scoring)

- **Redaction & more**
  - Redaction
  - Dashboard view sharing
  - Join Alexis presentation for more!



Blue

Around the corner – Blue 8.0.6

- **QP Enhancements**
  - Admin configurable collapsed/expanded levels.
  - Quick Expand all
  - UI refinements (buttons, shading, etc.)

- **Subject Management & more!**
  - View Audience before subject is live
  - Resend invitation email
  - Multi-select filters
  - Homepage task titles
  - Rater Selection invitation count display

Blue Dashboard

- **Around the corner**
  - Response rate trends
  - Subjects grouped by common demographics
  - Pre-defined time periods

- **In progress**
  - End user experience enhancements
  - Hierarchy based drilldown
  - Join Longs presentation for more!

Blue 8.1

In progress – Blue 8.1

- **DIG**
  - In-line editing
  - Re-designed interface
    - Merge / Split views
  - Customizable Columns
  - Modify after submit

- **Fewer Projects**
  - Support for public groups in private projects

In progress – Blue 8.1

Report Enhancements

- Refined Report Styling, web & PDF
- Refined Report Listing
- Report Admin Configuration layout

Report Enhancements

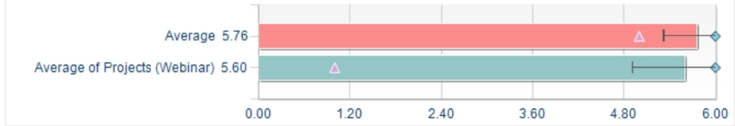
Blue 6

Please rate your satisfaction with each of the following aspects of the webinar.

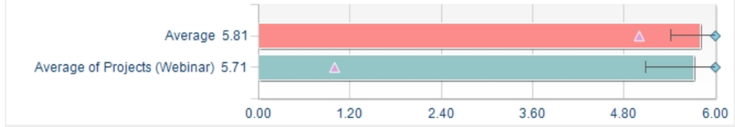
	Mean	SD	Response Count	Very poor	Poor	Somewhat poor	Somewhat good	Good	Very good
The effectiveness of the presenter in delivering the webinar.	5.76	0.44	21	0	0	0	0	5	16
The presenter's knowledge of the subject matter.	5.81	0.40	21	0	0	0	0	4	17
Scope and depth of the presentation.	5.67	0.48	21	0	0	0	0	7	14
Quality of the information received.	5.71	0.46	21	0	0	0	0	6	15
Relevance of the information to your work.	5.67	0.48	21	0	0	0	0	7	14
Opportunity for questions/interaction.	5.76	0.44	21	0	0	0	0	5	16
Audio quality	5.33	0.73	21	0	0	0	3	8	10
Overall satisfaction with the webinar	5.71	0.46	21	0	0	0	0	6	15

Project Comparison with YTD responses

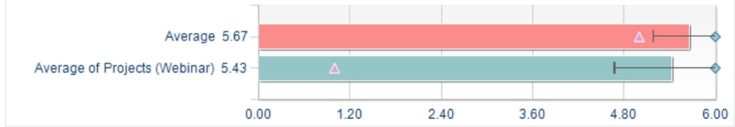
1. The effectiveness of the presenter in delivering the webinar.



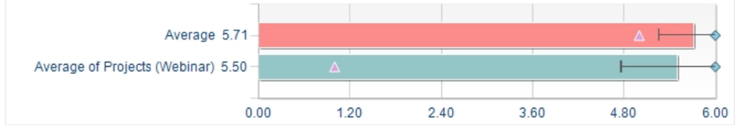
2. The presenter's knowledge of the subject matter.



3. Scope and depth of the presentation.



4. Quality of the information received.



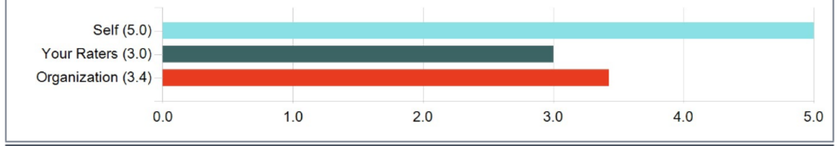
Blue 7

Blind Spots and Hidden Strengths

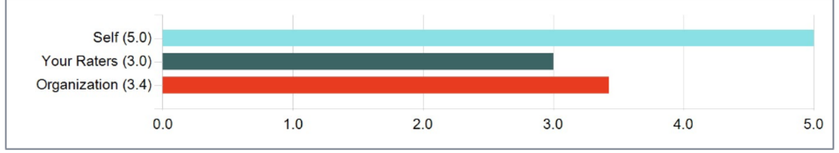
Blind Spots

Blind spots are those areas where your self ratings on a particular item are higher than the organization average **and** the organization average is higher than the average of all of your raters (excluding your self ratings). These "blind spots" represent areas where you consider yourself to be more inclusive compared to how others think of you.

Actively seeks out different perspectives and opinions from the team. (Encouraging Leadership - Item #4)



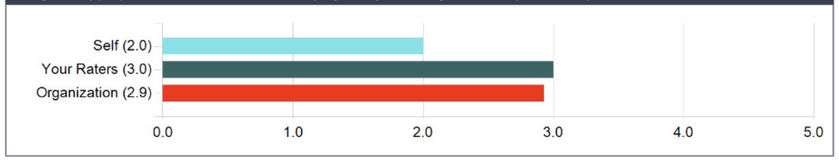
Encourages participation from employees who may be holding back. (Enabling Leadership - Item #5)



Hidden Strengths

Hidden Strengths are those items where your raters average was higher than the organization average **and** the organization average was higher than your self rating. These "hidden strengths" represent areas where you may not realize how inclusive you really are.

Delegates appropriate decisions to his/her employees. (Entrusting Leadership - Item #3)



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Report Listing

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Report List - [ReportName]

This table provides a list of links to reports in both PDF and HTML format. The PDF versions of the reports listed here are not WCAG 2.0 compliant.
Please use the HTML version by opening the link located in the Report Title column of the table as an accessible alternative.

Search...

	Report	PDF	Raw Responses	Access log
☐	Career & Professional Develop Chemical Engineering			
☐	Career & Professional Develop Chemical Engineering			
☐	Curabitur id libero eget lorem ultricies euismod ac at velit. Nam pretium quam mi, vel vestibulum ligula ullamcorper eu donec dapibus mauris metus, a euismod			
☐	Career & Professional Develop Chemical Engineering			
☐	Career & Professional Develop Chemical Engineering			
☐	Career & Professional Develop Chemical Engineering			

View | Download PDF

Blue 8.1 Reports

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BTA - Course Instructor Evaluation

Term Evaluation of Electrical Engineering

Report prepared by **John Davidson**
Created Tuesday, January 19, 2021

Survey Audience: **160**
Response Received: **150**

Response Ratio: **90**
Opted out: **10**

Table of Content

01 **Guidelines**

02 **Demographic Information**

Demographic description

First Generation Students

Origin / Residency

Demographic - reflective questions

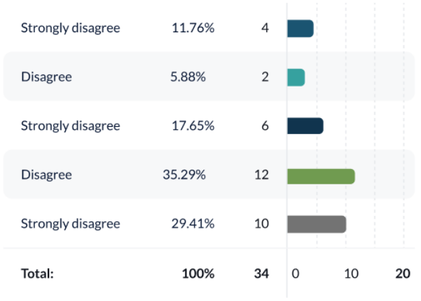
03 **Response Analysis - Course Questions**

XX - Frequency Type Question Block

About the course - PY2106-C-I: Human Development across the Lifespan-C-I

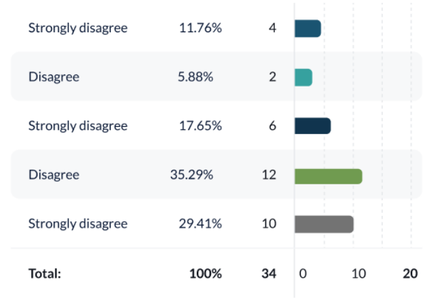
This section displays frequency analysis for all the course questions, with a variety of statistics.

1. This course helped me develop my ability to work as a team member



Statistics	Value
Response Count	34
Mean	3.65
Median	4.00
Mode	4
90th Percentile	5.00
Standard Deviation	1.30

2. This course sharpened my analytical skills



Statistics	Value
Response Count	34
Mean	3.56
Median	3.00
Mode	5
90th Percentile	5.00
Standard Deviation	1.31

Blue 8.1 Reports

XX - Spreadsheet Type Question Block

Primary Subject Single Selection (2nd Scale)

	Responses
Overall	6
Norm Across Subjects by PrimarySubject Field Department - D1	12
Norm Across Subjects by SecondarySubject Field +TeacherRoles - Professor	12
Norm Across Subjects by SecondarySubject Field +TeacherRoles - TA	12
Norm Across Subjects by SecondarySubject Field Faculty - Arts	12
Curabitur id libero eget lorem ultricies euismod ac at velitam pretium quam mi, vel vestibulum ligula ullamcorper eu. Praesent in risus quis sapien aliquam luctus non gravida lectus. Donec eget varius nulla, vel efficitur mi.	12

Primary Subject Single Selection (2nd Scale)

Question 1	Responses
Overall	6
Norm Across Subjects by PrimarySubject Field Department - D1	12
Norm Across Subjects by SecondarySubject Field +TeacherRoles - Professor	12
Norm Across Subjects by SecondarySubject Field +TeacherRoles - TA	12
Norm Across Subjects by SecondarySubject Field Faculty - Arts	12
Curabitur id libero eget lorem ultricies euismod ac at velitam pretium quam mi, vel vestibulum ligula ullamcorper eu. Praesent in risus quis sapien aliquam luctus non gravida lectus. Donec eget varius nulla, vel efficitur mi.	12

XX - Statistical Distribution

General Evaluation of the Course

Unit: Breakdown by course Total Count: 100

Question	A-B		C-D		F/NA	
	Count	%	Count	%	Count	%
Donec eget varius nulla, vel efficitur mi. Etiam pellentesque velit bibendum velit luctus, at facilisis nibh vulputate.	34	34.00	13	13.00	23	23.00
Lorem ipsum dolor sit amet, consectetur adipiscing elit	4	4.00	72	72.00	75	75.00
Lorem ipsum dolor sit amet, consectetur adipiscing elit	4	4.00	72	72.00	75	75.00
Lorem ipsum dolor sit amet, consectetur adipiscing elit	4	4.00	72	72.00	75	75.00

Back to top

Blue 9

Blue 9

Engaging social experience & Continuous Listening

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Blue 9

Blue Home

- Customizable widgets
  - Tasks
  - Reports
  - Overview
  - Launchers
  - Filtering
- Advanced filtering
  - Status, demographics, tags, categories, etc.
  - Custom user level

Foundation for future experiences

- Hands on UX testing
- Will be consistent though web, mobile, integrations, etc.

Blue 9

Blue Connector – Project level

- Per project, define the LMS behavior for tasks
  - Prompts
  - Announcement
  - Calendar

SSO & Framework

- .net6 web api upgrade
- OpenID connect compliance
- Centralized user & Data store

Blue 10

Enhanced administrative experiences

Thank you!

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