



Universität St.Gallen

Feature Requests....is anyone listening?

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From insight to impact.



We're Listening – The Secret Life of a Feature Request

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CONNECT.



SHARE.



LEARN.



GROW.

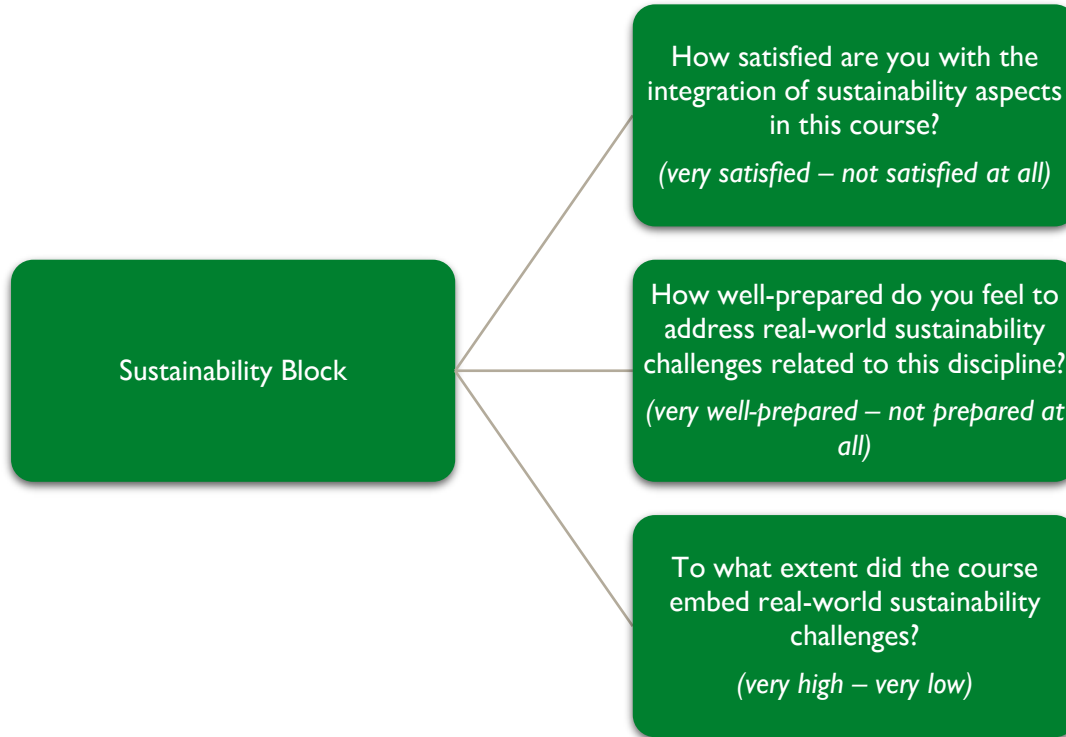
Our Product Suggestion

Idea



Create selectable groups of questions («blocks») for lecturers to allow them to customize their course evaluations

Example: Sustainability Block



How can we do this in Blue?

Use **Question Personalization (QP)** to create question blocks

Delegation feature allows lecturers to select question blocks when setting up the evaluation

Question blocks can be based on

- Course mode: Online, Hybrid
- Course type: Capstone, Portfolio, Moot Court, Sustainability
- Program/school: Medicine, Computer Science



Step 1

Access question blocks

Course Evaluation Spring 2023

Cancel

(8,015,1.00) Sustainable Innovation through Human-centered Design

Changes allowed until 2023-05-26

Choose your questions for Course

To do - Due by 2023-05-26

Start Date

2023 - 04 - 12 07 : 00

End Date

2023 - 04 - 19 23 : 59

☐

I have finished all my tasks, please stop sending me reminders

Update

Step 2 - Lecturers select applicable blocks

▼

MODULE: ONLINE TEACHING

⊕ Selectable Min: 0 Max: ∞ ✓

Expand all

If your course had an online or hybrid component you would like the students to evaluate, you can include the question below.... [Show more](#)

Please indicate your agreement with the following statements.

Excluded Include

Show preview

[Go to top](#)

▼

MODULE: SUSTAINABILITY

⊕ Selectable Min: 0 Max: ∞ ✓

Expand all

How satisfied are you with the integration of sustainability aspects in this course?

Excluded Include

How well-prepared do you feel to address real-world sustainability challenges related to this discipline?

Excluded Include

To what extent did the course embed real-world sustainability challenges?

Excluded Include

Obstacle



Need: Question Blocks to be selected as a whole - *“All or nothing”*

Reality: Each question in a block can be individually selected or deselected

FEATURE REQUEST

We need to have the possibility for question blocks to be selected or deselected as a whole. Program managers can view the selected question blocks and opt question blocks in or out of any course in their program.

Too complicated / too many suggestions

- Submissions that contain more than one idea are often hard to follow and make it more difficult when it comes to focused discussion.
- **Complicated - 3 Ideas:** I would like to make the feedback dashboard available to only certain instructors whereby they can slice and dice the data based on demographics but are only allowed to see analytics data for courses with at least 3 responses.
- **Good - Single Idea:** I would like instructors to only see course analytics data for courses that received at least 3 responses.



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FEATURE REQUEST 2nd Try

We need to have the possibility for question blocks to be selected or deselected as a whole.

Too vague

- **Use cases (2 or more suggested):** Share the scenarios that will help us understand how this idea will be applied. Usually, the more use cases you provide, the clearer it is to understand the scope of the suggestion.



FEATURE REQUEST 3rd Try

We are developing **“question block” style questionnaires** in which lecturers can pick and choose from **a menu of validated question blocks about different areas/themes** that apply to their courses. **For example**, the block could be specific to the course modus (e.g. online block, hybrid block), to the course format (e.g. portfolio block, capstone block) or to the course content (e.g. sustainability block).

QP currently allows to set multiple questions and a minimum of questions to pick. However, **no combination of settings currently allows the** questions to be grouped together in a block for “pick all or pick none” functionality.

Multiple aspects/dimensions of a block ideally need to be **evaluated using different questions and using different poles**. Current functionality could lead to lecturers to only partially include a block (e.g. selecting just one question) which then would have no construct validity.

Who will benefit & Reason behind the suggestion

- **Who will benefit:** List the types of people who will benefit. These may be yourself or your peers who interact with an aspect of the software.
- **Reason behind the suggestion:** For each type of person who will benefit, describe in what ways this suggestion will be helpful to them.

FEATURE REQUEST 4th Try

Lecturers will benefit as they can focus on areas they wish to improve. **Program managers will benefit** as engagement of the instructors increases and they get more focused data.

Blue Admins will benefit as this setup will prevent human error when lecturers attempt to make themed choices when using current possibilities.

Any/all users (especially those attending Blue Notes Europe) could benefit from this request as the concept of themed sections within QP translates across universities (i.e. it is not a niche request, but an enhancement to an already popular feature).

It would **introduce the option to create 'question blocks' based on themes relevant to each university's areas that they are focused upon improving.**

QP is an established method of **increasing engagement with instructors**, which in turn leads to more students completing their surveys. Ultimately, this leads to **higher quality teaching** which leads to better ranking scores.

Question personalization for (1,100,1.01) Betriebswirtschaftslehre (Einführung in die Managementlehre), Gruppe 1



Preview

Save

Submit



Pick a module

Min: 1 | Max: 1 

 Selectable



Module: Online

Min: 0 | Max: ∞ 

 Selectable



Show question previews

Excluded

Include

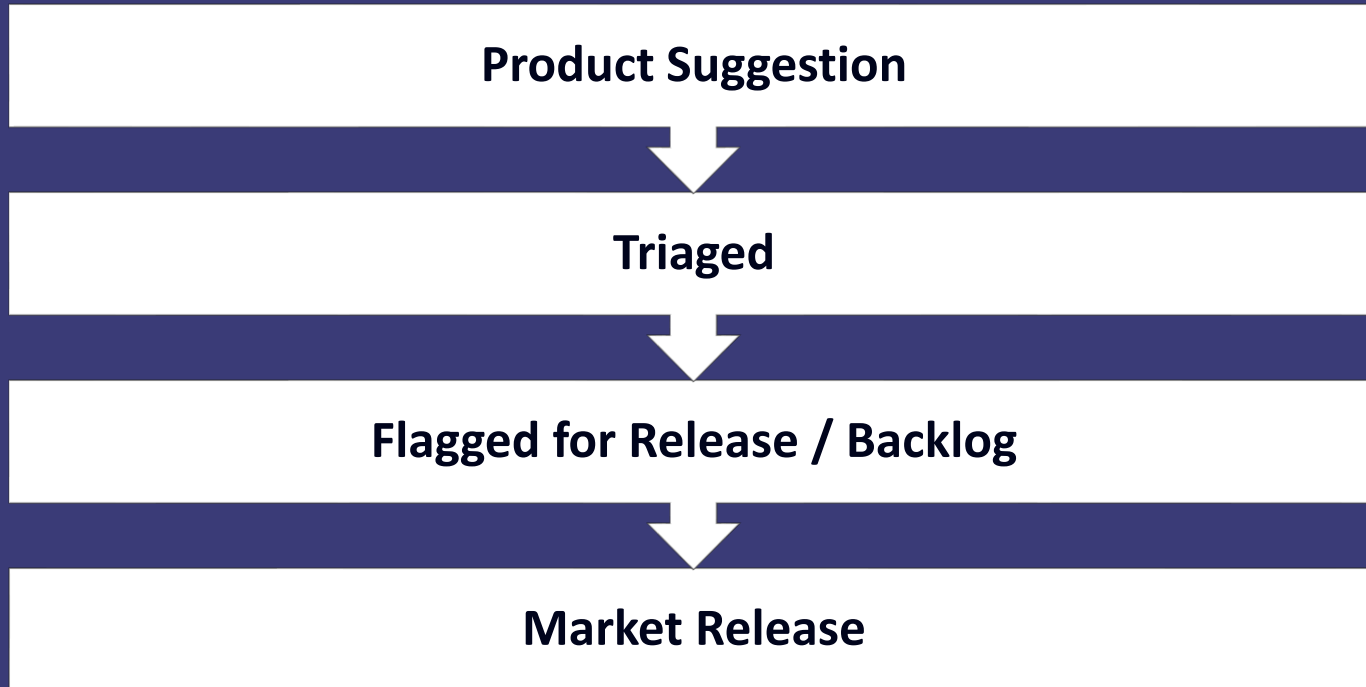
▼ Online participation good?

▼ Agree?

Got It!!



Explorance Product Suggestions – Current Process



Process Enhancements

- An area to view existing suggestions?
- To view duplicates on suggestion submission?
- A space for comments?
- To have the capability of liking/voting on a suggestion?
- Automated notification when there's a change in status?

Roadmap communications

- Product roadmap general availability
- End of support / Feature deprecation
- Upcoming release communications are shared
- Release notes on Help Center

THANK YOU

Step 3 - Our work-around



MODULE: SUSTAINABILITY

Selectable

Min: 0

Max: ∞



Collapse all

Please indicate your agreement with the following statements.

Excluded

Include

[Close preview](#)

	Fully agree (+++)	(++)	(+)	(-)	Do not agree at all (- --)	I can't assess this
The extent to which real-world sustainability challenges were embedded in this course was appropriate.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This course has prepared me to address real-world sustainability challenges related to the course discipline.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am satisfied with how sustainability was integrated into this course.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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